#### California Student Aid Commission

#### 2017 Regional Training

Presented By: California Student Aid Commission



#### California Student Aid Commission

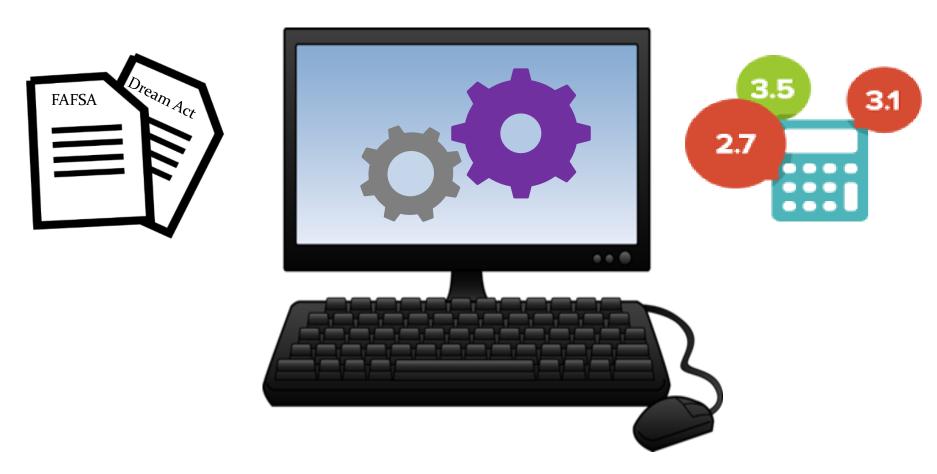




# Cal Grant Application Process



#### **Application Submission**



Making education beyond high school financially accessible to all Californians.



#### **Application Deadlines**

#### March 2<sup>nd</sup>

- Students attending any Cal Grant Eligible School can apply
- Cal Grant A, B, and C awards granted
- Entitlement and Competitive awards

#### September 2<sup>nd</sup>

- Only for California Community Colleges (CCC)
- Students must be enrolled in the CCC by Sept. 2<sup>nd</sup> to be considered
- Cal Grant A and B
- Competitive awards only



#### **Grade Point Averages (GPAs)**

- GPAs are submitted by high schools and colleges
  - High School GPA
  - Reestablished Community College GPA
  - College GPA
- SAT, ACT, GED, TASC, HiSET allowed if:
  - student does not have a GPA
  - coursework cannot be converted to a 4.00
  - attended a non-accredited high school





#### CA Education Code 69432.9

- Mandates all high schools (public and charter) to upload GPAs for all enrolled seniors by October 1
- Provide students/parents opt-out option no later than January 1 of junior year





#### **High School GPAs**



- Use grades from sophomore year and junior year for current seniors
- Use grades from sophomore to senior year for prior year graduates
- DO NOT include grades from P.E., ROTC, or remedial courses (as defined by the school)
- Failing grades not retaken must be included
- Calculate the GPAs on unweighted 4.00 scale



#### Re-Established GPAs

- Student has at least 16 units but no more than 23 units at a California Community College
- Student will only qualify for Competitive Cal Grant B





#### College GPAs

- College GPAs are calculated based on completed units
  - 24 or more semester
  - 36 or more quarter



















# General Eligibility Requirements



#### **Basic Eligibility Requirements**

#### **Federal Requirements and Additional Cal Grant Requirements**

\*U.S. Citizen, Eligible Non-Citizen

> Meets Selective Service

\*Social Security Number

Maintain
Satisfactory
Academic Progress

Not Earned a Bachelor's Degree

Not Incarcerated

Attend Cal Grant Eligible College

**GPA** 

\* Requirements are supplanted by other eligibility criteria for AB 540 students \*California Resident

Not in Default on Title IV Student Loan

Enrolled at Least Half-Time

Not owe a refund of any Title IV grant or state grant

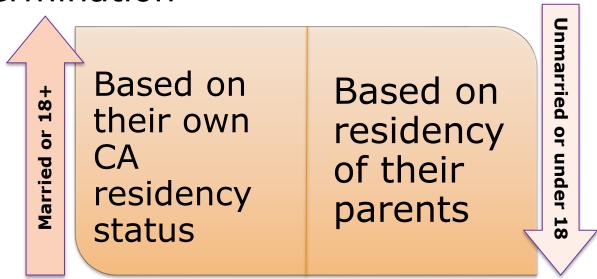
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#### **Establishing Residency**

#### California Residency

- CSAC makes initial determination based on FAFSA/CADAA
- Institutions make final residency determination



#### **Citizenship Requirements**

- Must be a U.S citizen
- Eligible non-citizen
  - U.S Permanent Resident (I-551)
  - Conditional Permanent Resident (I-551C)
  - USCIS Arrival-Departure Record (I-94)
  - √ "Refugee"
  - ✓ "Asylum-Granted"
  - ✓ "Cuban-Haitian Entrant"
  - Battered Immigrant-Qualified Alien

- Victims of human trafficking
- ✓ T-Visa holder
- ✓ U-Visa holder
- ✓ "Parolee" for at least 1 year with intent to become U.S citizen/Permanent Resident



#### **Incarcerated Students**

- Not eligible for Cal Grant benefits
- Can apply for Cal Grant if they will be able to accept award upon release
- Not considered incarcerated if:
  - In a half-way house
  - While on home detention
  - Sentenced to serve only weekends



#### **Defaults/Overpayments**

To be eligible for a Cal Grant, a student must:

- Not be in default on a Title IV student loan
- Not owe a Title IV or state grant overpayment

To regain eligibility, a student must:

- Contact their financial aid office for additional information
- Repay full amount or be making acceptable payments

Making education beyond high school financially accessible to all Californians.



## Satisfactory Academic Progress

- Maintain SAP as defined by your school in accordance with federal requirements
- General standards
  - Maintain 2.0 GPA (cumulative)
  - Complete a minimum of 67% of attempted units per academic year
  - Not exceed 150% of the published program length
- Schools must check SAP before disbursing funds



#### **Bachelor/Degree Holders**

- Bachelor degree holders not eligible
  - Includes: Bachelor degree holders from foreign or unaccredited schools
- Exception
  - Teaching Credential Programs
  - Mandatory 5 Year Programs



# Dream Act Eligibility



#### The CA Dream Act

- In 2001 AB 540 passed
- The CA Dream Act was authored by Assembly Member Gil Cedillo



- In 2011, AB 130 and AB 131 became law
  - AB 130 allows privately funded scholarships offered through public institutions
  - AB 131 allows state-funded financial aid



#### Assembly Bill (AB) 540

- Allows eligible students, including undocumented students, to pay in-state tuition
- Determination for AB 540 eligibility is a campus responsibility



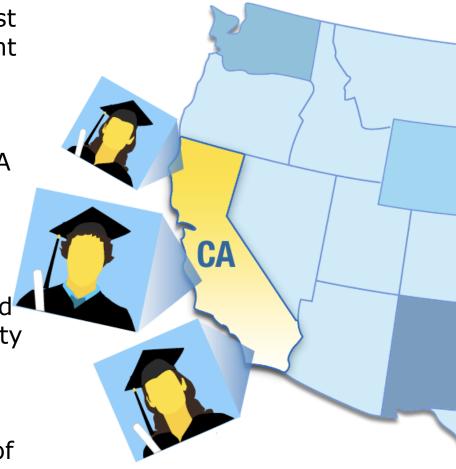
#### **AB 540 Requirements**

✓ Attended a CA high school for at least three years or attained the equivalent of at least three years of credits\*, AND

✓ Graduated or will graduate from a CA high school or passed the Certificate of General Education Development (GED), AND

✓ Will register or enroll in an accredited
and qualifying CA college or university

\*Under this provision, you could also have attended CA schools (elementary and secondary) for a cumulative total of three or more years (AB 2000).





### Additional Undocumented Requirements

- If applicable, complete(d) an affidavit to legalize immigration status as soon as you are eligible, AND
- Do not hold a valid non-immigrant visa (F, J, H, L, A, B, C, D, E, etc.)\*\*

\*\*If a student have Temporary Protective Status or hold a U Visa, you should apply with the CA Dream Act Application.



## Deferred Action for Childhood Arrivals (DACA)

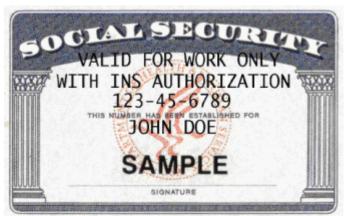
- DACA is a federal program that protects young undocumented applicants from deportation
- DACA issues SSN cards valid for work only
- The DACA program has specific criteria applicants must meet



http://www.uscis.gov/humanitarian/considerationdeferred-action-childhood-arrivals-process/frequentlyasked-questions



#### **DACA Social Security Card**







- ✓ Can be used to work in the U.S.
- ✓ Can be used (but is not required) on Dream Act Application
- ✓ Not to be used to upload a GPA
- ✓ Not to be used to complete a FAFSA in California



#### **Selective Service**

- Males between ages 18-25 must register for Selective Service
- Do not need a SSN to register
- Answer register on CADAA



Registering for Selective Service is a requirement to receive financial aid.



#### **Institution Verification 2015 Taxes**

### **Verification for IRS Tax Filers**

- Applicant can obtain an IRS transcript (Form 4506-T)
- New: Applicant can provide a signed paper copy of the 2015 IRS Tax return

#### Verification of Non-filing

- Applicant to provide signed statement certifying the individual has not filed a 2015 tax return and is not required to while listing all income earned; and
- A copy of IRS Form W-2, or an equivalent, for each source of income received

\*Institutions are no longer required to collect IRS documents to verify the non-filing status.

<sup>\*</sup>Institutions have the flexibility to choose which documents to accept as part of the verification process.



#### Verification

- 20% of students are selected for verification
  - Use the federal V1 verification criteria
- Students must meet AB 540 criteria
  - Affidavit to be maintained at the institution for all undocumented students
- Selective Service registration for males 18-25
- Students and parents residing in the United States file US tax returns, if meet earning threshold



# Cycles and Types



#### **Cycles**

#### **Entitlement Cal Grant A and B**

- Unlimited awards
- For High school and transfer

#### **Competitive Cal Grant A and B**

- 25,750 total awards
  - > 12,875 awards for March 2 deadline (all schools)
  - 12,875 awards for Sept 2 deadline (community college)

#### **Competitive Cal Grant C**

7,761 total awards



#### **Entitlement Cycle**

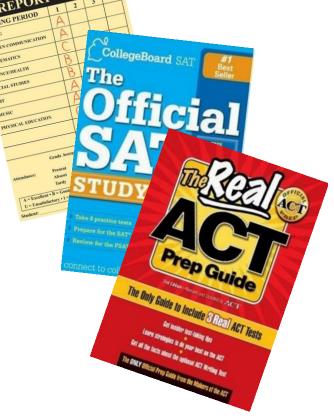
- Guaranteed for students who meet program requirements
- 2 entitlement programs
  - High School Entitlement program
  - Transfer Entitlement program
- Receive either Cal Grant A or Cal Grant B
- Deadline: March 2<sup>nd</sup>
  - FAFSA/CADAA + GPA



#### **High School Entitlement Cycle**

Current high school seniors <u>or</u> prior year high school graduates

- GPA requirements
  - 3.00 H.S GPA Cal Grant A
  - 2.00 H.S GPA Cal Grant B
- If no GPA, use Test Score
  - SAT
  - ACT
- TASC
- □ GED
- HiSet





#### Claiming the Cal Grant Award

- High school students must claim their award in WebGrants for Students by:
  - Confirming their school of attendance
  - Confirming their high school graduation





#### **Transfer Entitlement Cycle**

- For Community College students transferring to a baccalaureate degree granting institution (BDGI) during academic year
- Student must be listed on prior year CCC enrollment file
- Under the age of 28 by December 31 of the application year
- 2.40 Community College GPA
  - Based on at least 24 semester units



#### **Transfer Entitlement Cycle**

Graduated from a CA high school (or equivalent) **and** must have been a CA resident at the time of graduation

#### OR

Didn't graduate from H.S (or equivalent) **but** was a CA resident at age 18\*

\*Beginning with 2017-18 AY



#### **Transfer Entitlement (E2)**

2016-17 CCC		2017-18 BDGI		
Fall	Spring	Fall	Spring	
×	×	×		
×			×	

2015-16		2016-17		2017-18	
Fall	Spring	Fall	Spring	Fall	Spring
UCB	UCB	CCC	CCC	UCD	UCD



2015-16		2016-17		2017-18	
Fall	Spring	Fall	Spring	Fall	Spring
UCB	UCB	CCC	CCC	UCB	UCB



## **Competitive Cycle**

- Students who do not meet Entitlement criteria
- Cal Grant A, B, and C
- GPA must be submitted for Cal Grant A, B
- FAFSA filers have priority

- Limited to 25,750 paid awards per year
  - 12,875 for March 2
     Deadline
  - 12,875 for Sept 2 Deadline
    - Only for CCC students
- Scoring criteria used to rank and award students





## **Competitive Scoring Matrix**

- New 2016-17 scoring matrix benefits many more students living in poverty, recipients of means-tested benefits, single parents, homeless, and foster youth
- Changes include:
  - GPA
  - EFC
  - Disadvantaged/Socioeconomic Indicators



## **Competitive Recycle**

- Recycle Awards
  - Awards for unpaid students will be withdrawn in order to offer additional awards to the next cohort of eligible students
  - Ensure the maximum utilization of awards
  - To increase paid rate

#### Cal Grant A

- Minimum 3.0 HS GPA / 2.4 College GPA
- At least 2 academic years in length leading to an Associate's or Bachelor's programs only
- 2016-17 Award amounts

CSU	UC	Independent*	For Profit^
\$ 5,472/yr	\$ 12,294/yr	\$ 9,084/yr	\$4,000/yr

<sup>\*</sup> Private non-profit institutions and WASC accredited for-profit institutions

<sup>^</sup> Non-WASC accredited for-profit institutions



## **Community College Reserve**

- Automatic two years
  - students can request a third year
- Complete and submit the Recipient Change Form to reflect change of schools
- Will be processed like a renewal

#### Cal Grant B

- Minimum 2.0 HS GPA / 2.4 College GPA
- At least 1 academic year in length leading to an Associate's, Bachelor's or Certificate degree
- Award amounts
  - Base Access (1<sup>st</sup> year):
    - 1,648 + Tax credit
  - Tuition and Fees (Subsequent years):
    - Cal Grant A award amount



#### Cal Grant B

- Top 2%
  - Allows limited high school entitlement students to receive T/F in their 1<sup>st</sup> year
  - Students are scored using a disadvantage scoring criteria

#### Cal Grant C

- No GPA requirement
- Competitive Awards
  - 7,761 annual awards
  - Applicants are scored
- Associate's and Certificate programs
  - At least 4 months in length
- Award amounts
  - Independent / Vocational schools
    - \$2,462 (tuition and fees)
    - \$547 (books and supplies)
  - Community Colleges
    - √ \$547 (books and supplies)



#### Cal Grant C

- Two of the following must be met:
  - High employer need or demand
  - High employment growth or industry cluster
  - High employment salary and wage projections
  - Economic security
- Special consideration to long-term unemployed



#### Which Cal Grant is Best?

- Students can be eligible for multiple types (Cal Grant A or B), but awarded most beneficial
- Only one Cal Grant award at a time
- Recipients can change award type but only before it is paid



#### **Fifth Year Benefits**

- Enrolled in an approved mandatory five-year undergraduate program
- Student must already be a Cal Grant recipient
- Must have financial need
- Must submit a request for fifth year benefits form (G-42)



## **Teaching Credential Program**

- Enrolled in a teaching credential program
- Paid as a Cal Grant recipient
- Completed all requirements for a BA/BS
- Enrolled in a CA Commission on Teacher Credentialing approved institution and an eligible Cal Grant institution
- Submit *Teaching Credential Program Benefits* (G-44) Form



### Students Are Renewed if...

- They have at least 10% remaining eligibility
- All terms must be satisfied with a payment transaction
- Current FAFSA/CADAA on file
  - Filed before year end reconciliation
- Meet financial requirements



## **Renewal Exception**

- Any recipient who was ineligible for a renewal award during the prior year:
  - exceeded the income and asset ceilings
  - did not demonstrate financial need
- Will be eligible to receive a renewal award if:
  - all eligibility requirements for renewal are met
  - has remaining program award eligibility

<sup>\*</sup>The program eligibility will be reduced by one full-time equivalent academic year.

#### What If...?

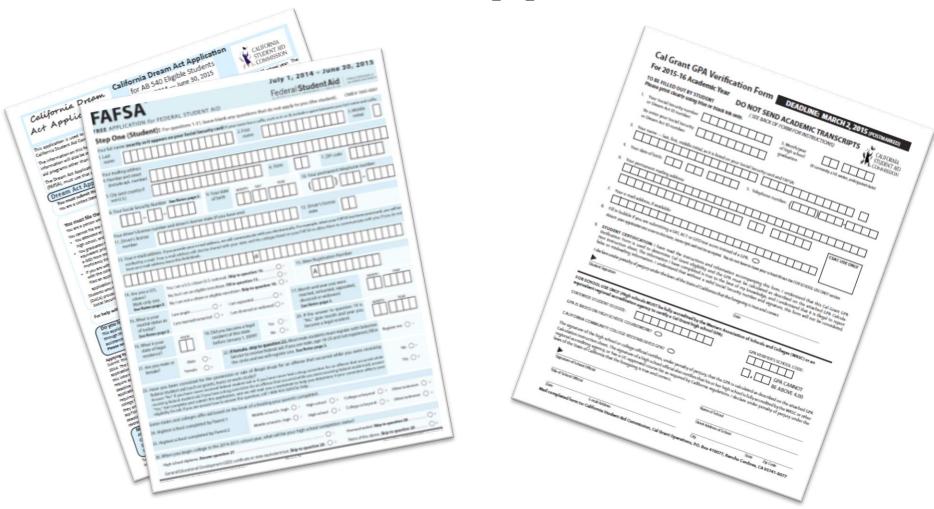
- Year 1
  - E1 awarded Cal Grant A (400% lifetime eligibility)
    - Student paid full time for all terms
- Year 2
  - E1 Ineligible Renewal
    - Income over ceiling for Cal Grant A
    - 100% eligibility used
- Year 3
  - E1 Eligible Renewal
    - Meet financial requirements for Cal Grant A
    - Renewed with reduced lifetime eligibility (Now 200%)



# Award Sequence



## **Cal Grant Application**



Making education beyond high school financially accessible to all Californians.



## Step 1: Entitlement or Competitive Filter

- Is it an Entitlement Application?
  - Based on High School Grad Date taken from the GPA Verification
- Is it a Transfer Entitlement?
  - High School Grad Date, if known
  - Age Proxy
  - Baccalaureate Degree Granting Institution?
  - CCC Enrollment file
  - CCC GPA



## **Step 2: Validation**

- CSAC matches the FAFSA record with the GPA data using the Social Security number
- Records are checked to see if they match any that are already on the system
- ISIR records that cannot be matched to a GPA are set aside
  - No Cal Grant A or B consideration
  - Possible Cal Grant C
- If no GPA, system will check for a test score



## **Step 3: Non-Financial Edits**

- Common Edits (for all applicants)
  - California residency
  - California residency at time of HS graduation (Entitlement applicants only)
  - Eligible California School listed
  - No bachelor's degree received
  - Education level < 5</li>



## **Step 3: Non-Financial Edits**

- Program Edits
  - Eligible school (for specific program)
  - GPA
  - Degree objective (for Cal Grant C)



## **Step 4: Financial Edits**

- Income Ceilings
- Asset Ceilings
- Financial Need
- Minimum Need not Met



## **Income Ceilings**

2017-18 CAL GRANT PROGRAM INCOME CEILINGS					
	Cal Grant	Cal Grant			
	A and C	В			
Dependent students and	Dependent students and				
•	Independent students with dependents other than a spouse				
Family size:					
Six or more	\$110,300	\$60,600			
Five	\$102,200	\$56,100			
Four	\$95,400	\$50,100			
Three	\$87,800	\$45,100			
Two	\$85,700	\$40,000			
Independent students					
Single, no dependents	\$35,000	\$35,000			
Married, no other dependents	\$40,000	\$40,000			



#### **Income: Who and How?**

- Who's Income?
  - For dependent students only parents income is used
  - For independent students only student's (and spouse's) income is used.
- How is it calculated?
  - Figure received directly from a sub-calculation on the ISIR called the "Total Income"
  - AGI + Untaxed Income Exemptions to Income = TOTAL INCOME



## **Asset Ceiling**

2017-18 CAL GRANT PROGRAM ASSET CEILINGS			
Dependent students <sup>1</sup>	\$73,800		
Independent students	\$35,100		

<sup>&</sup>lt;sup>1</sup> This ceiling also applies to independent students with dependents other than a spouse.



### **Assets: Which and How?**

- Asset total is the sum of:
  - 100% of reported cash, savings and checking accounts
  - 100% of net worth of investments, including real estate
  - Approximately 40% of business and farm assets per the amount from federal EFC formula tables A4 & B3
- The Asset figure is taken from a subcalculation on the ISIR called the "Net Worth."



### **Business and Farm Net Worth**

Table A4: Business/Farm Net Worth Adjustment for EFC Formula A Worksheet (parents only)			
If the net worth of a business or farm is—	Then the adjusted net worth is		
Less than \$1	—\$0		
\$1 to \$130,000	40% of net worth of business/farm		
\$130,001 to \$385,000	\$52,000 + 50% of net worth over \$130,000		
\$385,001 to \$640,000	\$179,500 + 60% of net worth over \$385,000		
\$640,001 or more	\$332.500 + 100% of net worth over \$640.000		



#### Let's Think!

1. Family of five, AGI of \$59,000, and minor student's parent had \$20,000 per year in non-taxable disability income. Assuming all other eligibility, does this student qualify for a Cal Grant?

Cal Grant A Eligible



### Let's Think!

1. Dependent student with a family of 4 owns a business worth \$110,000. What is their adjusted net worth? Assuming all other eligibility, does this student qualify for a Cal Grant?

\$44,000; Yes



## Financial Need Requirement

Financial Need Calculation:

Cost of Attendance (COA)

<u>-Expected Family Contribution</u>

Unmet Financial Need

#### Cal Grant A

Must have a minimum financial need of at least the maximum Cal Grant A award amount +\$1,500

#### Cal Grant B

Must have a minimum financial need of at least \$700

#### Cal Grant C

Must have a minimum financial need of at least the maximum Cal Grant C award amount +\$1,500

## Minimum Need Requirements (New Cal Grant awards)

- For 2016-17 New Cal Grant A & C
  - CSU = \$5,472 + \$1,500 = \$6,972
  - UC = \$12,294 + \$1,500 = \$13,794
  - Private Non Profit/WASC For Profit =
     \$9,084 + \$1,500 = \$10,584
- New Cal Grant B
  - Minimum need of \$700 required



## **Step 5: Ineligible Notifications**

- Student notifications:
  - Entitlement: "Application Disqualification" letter
    - Student or school may make corrections on FAFSA/CADAA
- School access:
  - View reason(s) on WebGrants Student Award Summary screen in the "P/E Reason" column.
  - WebGrants will display reject code



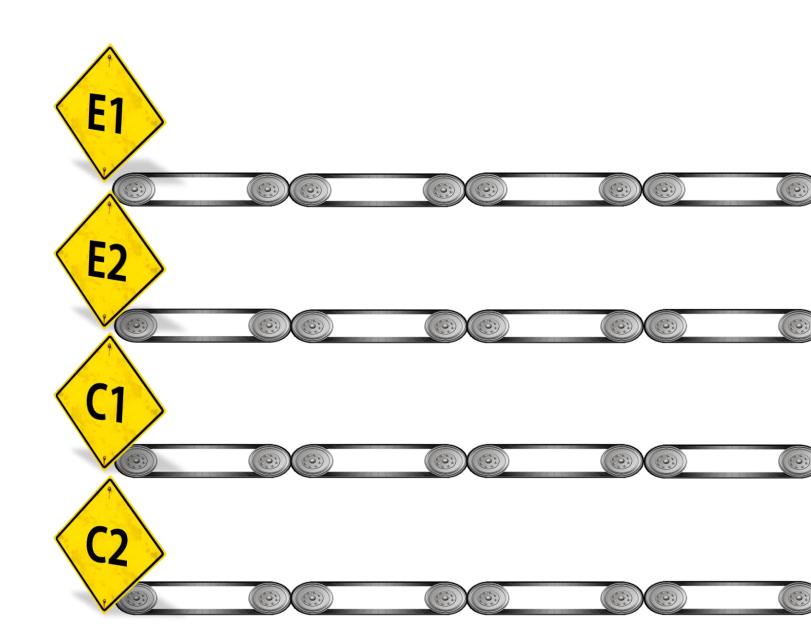
## **Step 6: Entitlement Selection**

- All on-time applicants meeting the Entitlement selection criteria can be offered an award.
- Placed in Cal Grant A or B based on their GPA and income.
- Eligible for both?
  - Awarded program most beneficial at listed school
  - Prior to payment during first year, students may switch with consent from their school Financial Aid Office.



## Step 7: Competitive Scoring and Selection

- Competitive applicants are scored based on disadvantaged indicators.
- Only those scoring highest receive an award.
- Placed in Cal Grant A or B based on their GPA and income.
- Eligible for both?
  - Awarded program most beneficial at listed school
  - Prior to payment during first year, students may switch with consent from their school FAO.







#### **After Passing All Edits**

E1 & E2 Students are placed on Hold until they complete the necessary certification form (G6 or G8)

C1 & C2 students are thrown into a pool of other students, which will wait to be scored in our awarding competition



C1 & C2 Competitive Pool E1 & E2 Holding Tank

## Once Holds Are Released











C1 & C2 Competitive Pool

# Once Competitive Pool is Scored













#### **Corrections for Awarded Students**

- Examples:
  - Income and asset verification reveals student is not eligible for Cal Grant
  - Financial need changes
  - High school graduation date not in Entitlement range
  - Other basic eligibility requirements
- Use Grant Record Change Form (G-21)



## Corrections for Unawarded Students

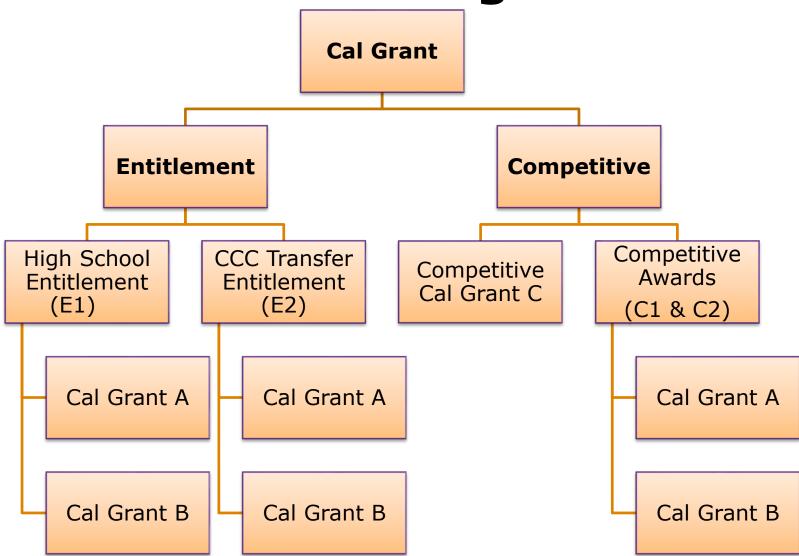
- Entitlement applicants
  - Received through June 30 of the award year
  - Can correct any field that might change their eligibility
    - No EFC
    - Application "on hold"
    - Financially Ineligible
- Competitive applicants
  - No corrections after award selection period!



## Let's Review



#### **Cal Grant Programs**



#### **Awarding Cycle Timeline**

#### October March May November **April** September 2016 2017 October 1: March 2 C1 award cycle is First E1 • Top 2% Renewal cycle is September 2 2017-18 deadline award cycle run deadline run application F2 award Cal Grant C cycle is run Renewal runs C2 award cycle is period opens cycle is run continue weekly runs run G6 forms • Cal C until September sent to supplements potentially sent to eligible potentially students eligible students

### California Student Aid Commission

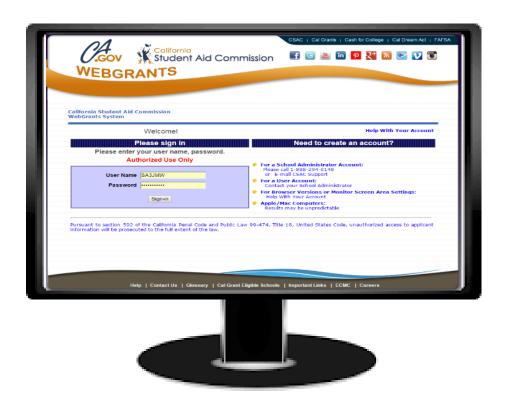




# Your WebGrants Account



#### **Getting Starting**



Complete and submit:

- WebGrants System
   Administrator's Access
   Request Form or User
   Access Request Form
- Information Security and Confidentiality Agreement
- Complete the Information Security Training



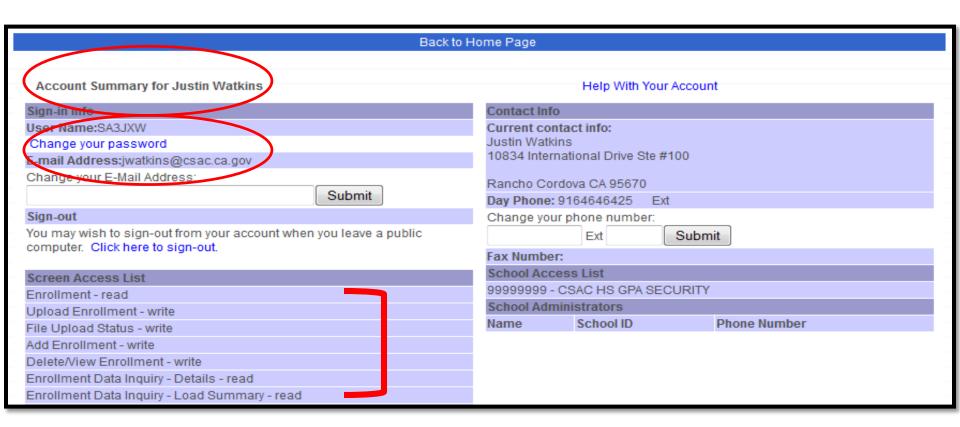
#### Your WebGrants Account





#### **Your Account Details**

- Keep your personal info up-to-date (phone number, email address)
- Change your password if necessary.
- View who (at your campus) is your System Administrator(s)





## If You Are The System Administrator...

You have access to create/change WebGrants User Accounts for your campus





#### **User Administration**

#### **User Administration Menu**

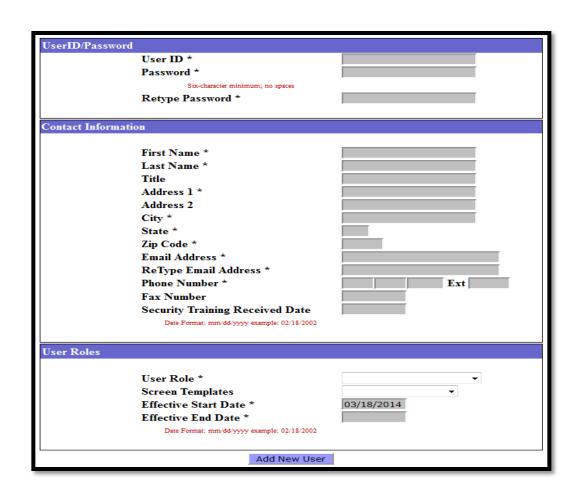
Add New Users

Edit Existing Users

User Access Report

#### Adding a New User

- User ID must be unique
- All fields marked with (\*) are required
- Access cannot exceed 1 calendar year





#### Adding a New User

- Assign access to specific WebGrants screens depending on what the User will be doing
- For Example, a User from your fiscal office may only need access to 'Report Download', and the Reconciliation screens.

Screen Access				
Screen Name			Access Per	missions
Enrollment				
GPA				
Student Info				
Award Summary	None	Read	Write	Grant
Award Detail	None	Read	Write	Grant
Student History	None	Read	Write	Grant
CA Aid Report	None	Read	Write	Grant
Grant Record Changes	None	Read	Write	Grant
Simulator	None	Read	Write	Grant
School Info				
Roster/Reconciliation				
Customize Roster	None	Read	Write	Grant
Display Roster	None	Read	Write	Grant
Print Roster	None	@ Read	<ul><li>Write</li></ul>	Grant
Display Accept / Reject Report	None	Read	Write	Grant
Data Transfer				
Chafee Grant				
Accounting				
California National Guard				
EAAP Roster	<ul><li>None</li></ul>	Read	Write	Grant
EAAP Payment	None	Read	Write	Grant
CA Dream Act				
NON-SSN GPA				
SB 70				

#### **WebGrants User Access Report**

 View all active or inactive accounts for your campus California Student Aid Commission Web Grants User Access for CSAC

Active Users Report

Number of Records: 73 Print Date: 3/18/2014 9:00:53 AM

See when each
 User account will
 expire (End Date)

Rec #	Name	User ID	Start Date	End Date
1	Ofelia	SA0000	11/21/2002	11/21/2016
2	Chery1	SA0000	6/24/2013	6/24/2016
3	Shaunda	SA0000	11/3/2010	8/8/2014
4	Monique	SA0000	9/26/2013	9/26/2014
5	Tabitha	SA0000	8/5/2009	8/8/2015
6	LeAnn	SA0000	12/4/2013	12/4/2014
7	Justin	SA0000	1/25/2007	1/22/2015

# School Info Screens



#### **School Info Menu**

#### **School Info Menu**

<u>Demographics</u>

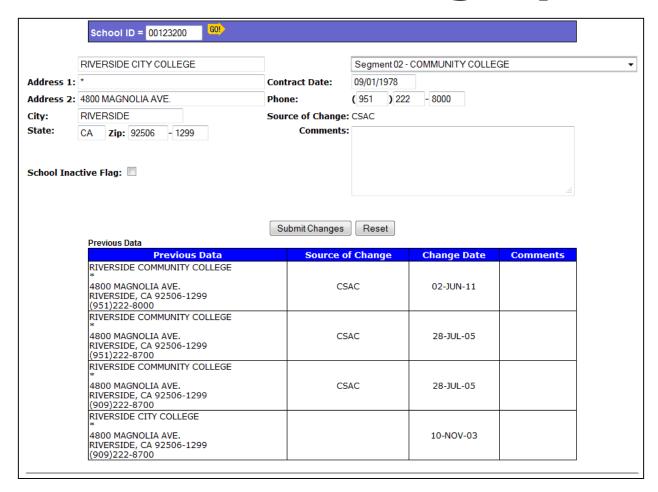
**Contact Information** 

**Cost Estimate** 

<u>Search</u>



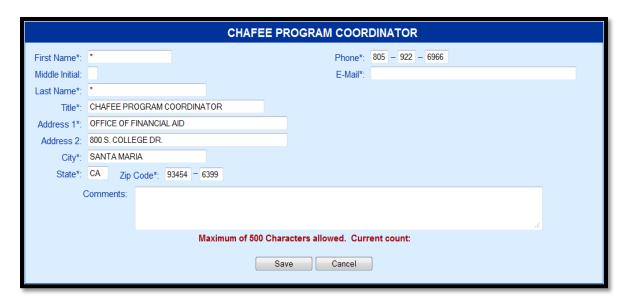
#### **Institution Demographics**





#### **Contact Information**

CHAFEE PROGRAM COORDINA	ATOR	Edit	Delete
*, * OFFICE OF FINANCIAL AID 800 S. COLLEGE DR. SANTA MARIA, CA. 93454 – 6399 Comment:	DIR, ADMISSIONS AND RECORDS Phone: 805 – 922 – 6966 E-Mail:		
Last Changed By: <b>SA01</b>	Change Date: 09/19/2011  History		



#### **Cost Estimate**

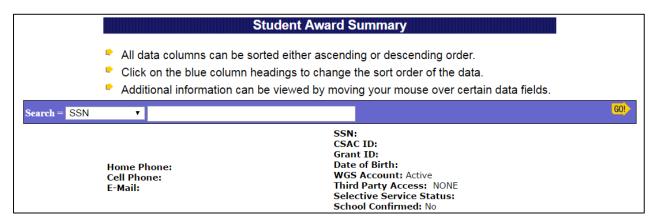
	2017-2018	2016-2017
Title IV School ID#	001313	001313
Program/Course Lengt	h	
#of Months/Clock Hours/Credit Hours	Months ▼	
Required Attendance Duris	ng Academic Year	
Number of Terms Per Year	3 Quarters ▼	3 Quarters
Term Start Dates		
Fall	09/21/2015	09/21/2015
Winter	01/04/2016	01/04/2016
Spring	03/24/2016	03/24/2016
Summer	06/20/2016	06/20/2016
Enter 9-Month Budgets fo	r the Following Costs	
Tuition		
Amount	\$ 0	\$0
Fees		
Fee Type/Amount	\$	
Total Delete Fees	\$12804	\$12,804

# Student Info Screens



#### **Award Summary**

- Displays history of a Cal Grant application for individual students
- Hover mouse over many of the fields to see more detail

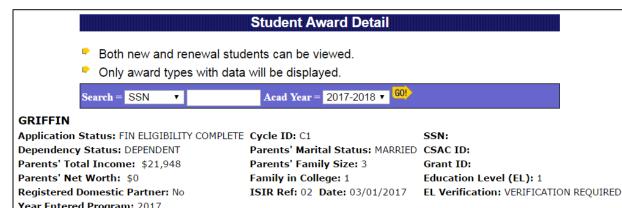


Academic Year ₹	Program Name	Application Status	Award Status	Award Status Date	Award Amount	Cycle ID	School ID	P/E Reason	C/E Reason	CC Reserve
2016-2017	В	( C)MIMI W/ I H	COMM WTH	04/19/2017	\$13,964	E2	00131300	30		N
2015-2016	А	IE-E CMPI	COMM WTH	11/25/2015	\$12,240	E2	00131300	88		N
2015-2016	В	E-E CIVIDI	AUTO ACC	07/27/2015	\$13,896	E2	00131300			N
2014-2015	А	IE-E CMDI	DENY LOW	10/06/2014	\$12,192	C2	00123200			Y
2014-2015	В	IE-E CMPI	DENY LOW	10/06/2014	\$1,648	C2	00123200			Y
2013-2014	А	IE-E CMPI	DENY LOW	09/30/2013	\$12,192	C2	00123200			Y
2013-2014	В		DENY LOW	09/30/2013	\$1,473	C2	00123200			Y



#### **Student Award Detail**

- Information listed on the FAFSA or Dream Act
- View details of award or disqualification by Academic Year
- Shows Cal A & B Scores

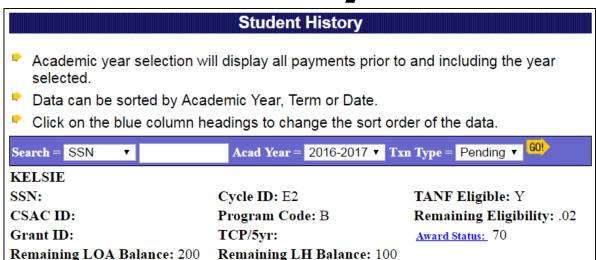


Year Entered Program: 2017									
			NE	W					
		Cal Grant A			Cal Grant B			Cal Grant C	
School ID/Program Code	00730400 00				007304	00 00	00730400 0		
Segment		PR 4	Y GR		PR 4	4Y GR		PR 4	Y GF
Semester/Quarter		SEME	STER		SEME	STER		SEME	STEF
Score						429			
Score Detail		CAL A SCORES			CAL B SCORES			CAL C SCORES	
GPA/Type	0	.00 / Reestablished	GPA		2.50 / RE-E	STAB	0.	.00 / Reestablished	GPA
Attendance Status			FULL			FULL			FULL
Housing Code		1 - CAI	MPUS		1 - CA	MPUS	S 1 - C/		1PUS
Remaining Program Eligibility		400	.00%		400	.00%		200.	00%
Award Status	P	ROGRAM EDIT DIS	QUAL		SCORE BELOW CL	JTOFF		FINANCIALLY ELIG	IBLE
Budget Amount/Duration		\$0	/ 12		\$45,490	) / 12		\$45,490	/ 12
Expected Family Contribution (EFC)			\$965			\$965		9	\$965
Other Aid			\$0			\$0			\$0
Veterans Benefits			\$0			\$0			\$0
Unmet Need								\$44	,525
Total Award Amount			\$0		\$	2,505			,513
Tuition/Fees			\$0			\$0		\$3	,693
Access/Books&Supplies			\$0		\$	2,505		9	820



## **Student History**

- Each term
   payment ever
   reported
- Dollar amounts
- Amount of eligibility used for each payment
- Remaining eligibility

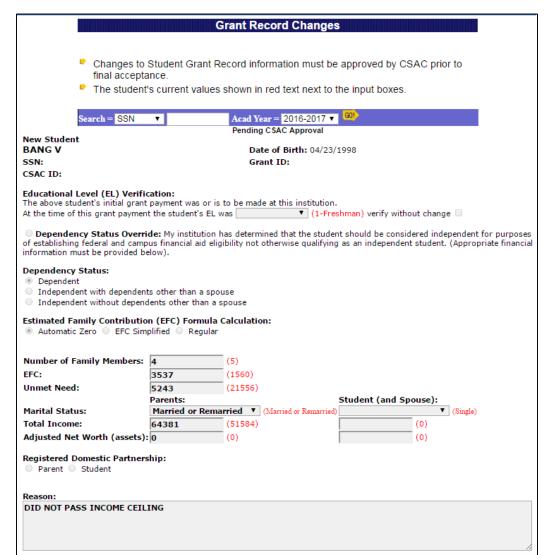


														l
PG	AW	School Id	₹ Acad Yr	Term	Leap/ Sleap							Date	Rec Type	Created By
В	T/F	00131300	2016	FL		Υ	4,098	RP	33.33			09/23/2016	PAY	
В	ACCS	00131300	2016	FL				RA	33.33	556	FT	09/23/2016	PAY	
В	T/F	00131300	2016	WN		Υ	4,098	RP	33.33			01/06/2017	PAY	
В	ACCS	00131300	2016	WN				RA	33.33	556	FT	01/06/2017	PAY	
В	T/F	00131300	2016	SP				RA	33.33	0	SR	04/19/2017	PAY	
В	ACCS	00131300	2016	SP				RA	33.33	0	SR	04/19/2017	PAY	
В	T/F	00131300	2015	FL		Υ	4,080	RP	33.33			11/25/2015	PAY	
В	ACCS	00131300	2015	FL			552	RP	33.33			11/25/2015	PAY	
В	T/F	00131300	2015	WN		Υ	4,080	RP	33.33			01/08/2016	PAY	
В	ACCS	00131300	2015	WN			552	RP	33.33			01/08/2016	PAY	
В	T/F	00131300	2015	SP		Υ	4,080	RP	33.33			04/01/2016	PAY	
В	ACCS	00131300	2015	SP			552	RP	33.33			04/01/2016	PAY	



## **Grant Record Changes (G-21)**

- Changes/updates to student records:
  - Request Dependency Override
  - Update
     Income/Asset
     Information for
     student or parent
  - Misc. requests
- All G-21's submitted are reviewed by Commission staff before approval



# Dream Act Screens



#### **Dream Act ISIR Search Screen**



Making education beyond high school financially accessible to all Californians.



#### **Dream Act Search Results**

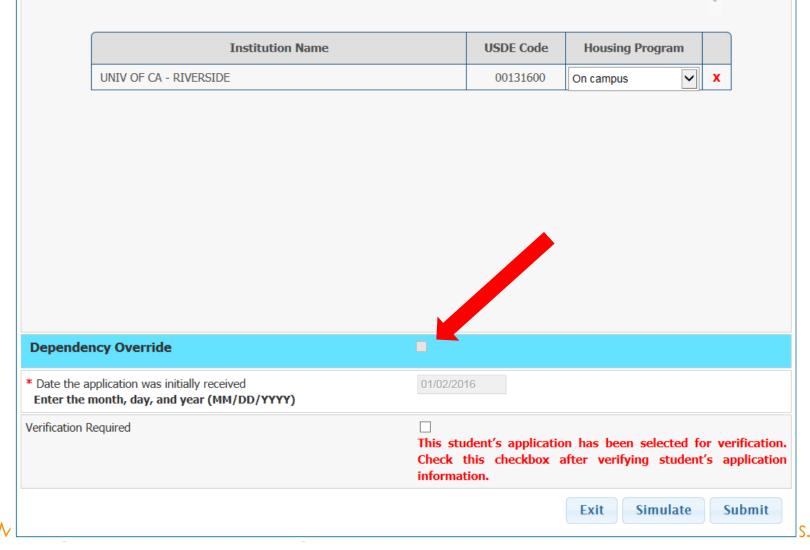


#### **Cal ISIR Correction Screen**

#### Cal ISIR Correction Screen (2016-2017) This screen is designed for schools to submit corrections to the most recent Cal ISIR data. Request will be updated real time. · Data Corrections, Verification, and Dependency Overrides can be submitted at the same time. Verification Required – FAA marks the box when application is verified. Field only appears when student is selected for verification. · Dependency Override - FAA marks the box when performing a dependency override. Overrides can be made in one direction only from dependent to independent. • EFC Simulator - FAA can preview EFC changes prior to submitting a correction. · Schools will be notified of processed corrections on the subsequent Cal ISIR Report. · Students may review corrections by retrieving their CA Dream Act application. Primary EFC: 0 **Dependency Status: D** Transaction Received Date: 01/02/2016 Transaction Number: 2 User ID: 1) \* Student's Last Name (exactly as it appears on school records) 2) \* Student's First Name (exactly as it appears on school records) 3) Student's Middle Initial



#### **Cal ISIR Correction Screen**





#### **Confirmation View Screen**

017 - 2018 Dream Applica	<b>&gt;</b> 4		
Dream ID #:	Transaction Date: 02/13/2017 Transaction Number: 1	Selective Service:	
Section I-Action Needed			Comment Codes
No further action is needed. See Section	III – Next Steps below.		000
Section II-No Resolution Ne	eded		
We assumed certain information that is uneed to make the necessary corrections.	ised to determine eligibility for state financial aid. If our assumptions are	correct, do not change them. If they are incorrect, you	117
ou reported that you do not have childre noonsistent. Please review these items a	en or other legal dependents, but you also reported that your number of and make the necessary corrections.	family members is greater than 2. These answers are	176
Section III - Next Steps			
f you need to make corrections to your in CA Dream Act Application. If you need a rom 9:00 to 11:45 am or from 1:00 to 4:49	Information, you can make them online at <a href="www.caldreamact.org">www.caldreamact.org</a> . You dditional help with your application, contact the Customer Relations Bra 5 pm at 1-888-224-7268 or by email at <a href="studentsupport@csac.ca.gov">studentsupport@csac.ca.gov</a> changes, you need to make the update on your CA Dream Act Applicat	nch at the California Student Aid Commission Mon-Fri	006
A certified GPA submitted by March 2, 20 Create a <b>WebGrants for Students</b> (Wo	our Expected Family Contribution (EFC) is 0. Your school will use your long is required for Cal Grant consideration. For more information, check GS) account with your CA Dream Act ID above and a valid email to view is Student Aid Commission communicates with you through email, so m	k <u>here</u> . W your application status and to confirm your GPA has	149
our school must verify your AB 540 elig	ibility. Go to your Financial Aid Office or Admissions Office to find out we estimated income and/or taxes, go to <a href="www.caldreamact.org">www.caldreamact.org</a> and se		

Making education beyond high school financially accessible to all Californians.



#### Cal SAR Screen



#### Cal SAR



#### California Student Aid Commissionv CA Dream Act Student Aid Report(2017-2018)

#### **CA Dream Act Application Data**

13. Your Driver's License Number

- Assumed fields, based on the data you entered, are marked with an '\*' (asterisk) sign.
- . The fields that are changed from last transaction are displayed in red.
- Parental data may still appear on the Cal SAR for applicant's that were initially deemed as a dependent student, but have changed to independent. However, only the student's information will be used in the determination of financial aid eligibility.

Your application has been selected for verification. Please check with your campus financial aid office to submit the required information.

#### Dream ID: Submitted By: Processed: 3/2/17 EFC: \$596 Transaction Number: 2 1. Your Last Name 2. Your First Name 3. Your Middle Initial 4. Your Street or Post Office Mailing Address 5. Your City LOS ANGELES Your State CA 7. Your Zip Code 90001 8. Your Social Security Number (SSN) or Individual Taxpayer ID Number (ITIN) 8a. Was your (SSN) issued after the DACA process? 9. Your Date of Birth 10. Your Permanent Phone Number 11. Your Statewide Student Identification Number (SSID) Your Permanent Cell or Alternate Phone Number

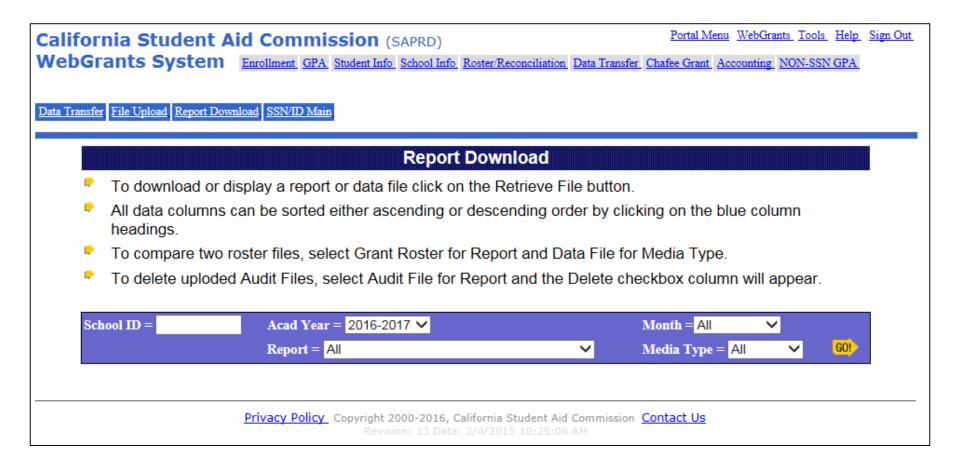


#### California Dream Act ISIRs



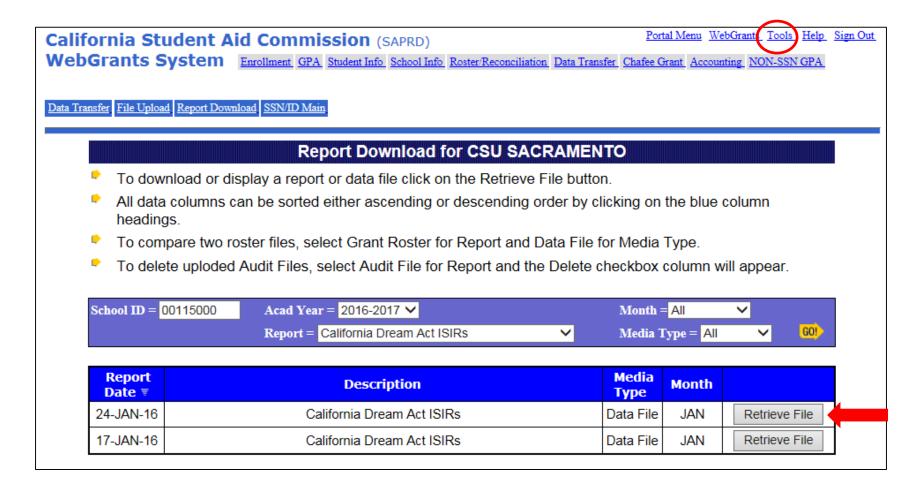


#### California Dream Act ISIRs





#### California Dream Act ISIRs



#### What If...?

My student completed the incorrect application?





## Display Roster

#### **Display Roster**

<b>•</b>					CSA	AC ID: View				w History	1			Record: 17
SSN	DOB	Grant	t ID Cy	CIE III)	ousing Code	Dep Status	New / Renew	_		SAC dget	EFC	Remain Elig	Forecast Elig	Roster Section
				E1	3	D	N	•	1 25	978 4	1230	400.00%	100.00%	ELIGIBLE(1)
Custom C	odes	1	2	3	4 5									
High Schoo	l Grad. Da	te Verific	cation	Status: No	ot Verified	Verif	y As				▼	New Grad D	oate: Jan	▼ 2016 ▼
(	High Scho	ol Grad.	Date Ve	rification	through (	CSAC) R	Request B	y: 🔘	Student	High	Schoo	ol Colle	ge CSA	c
Education	_			Reporte			-	rified El					ication Not F	
Fall Term				<u>A</u>	dj Reason	Codes				Pay Stat	tus Co	<u>des</u>	Delete T	ĸn
Program Code	Award Type	Annual Award	Term Amoun	Adj Amount	Adj Reason	Pay Code	Annual Need		& Asset Used	Rec Type				
	Totals	\$12,240	\$4,080	)		▼								
A - On Hold	T/F	\$12,240	\$4,080	)		•				GRT				
Winter Term				А	dj Reason	Codes				Pay Stat	tus Co	<u>des</u>	Delete T	kn
Program Code	Award Type	Annual Award	Term Amoun	Adj Amount	Adj Reason	Pay Code	Annual Need		& Asset Used	Rec Type				
	Totals	\$12,240	\$4,080	)		▼								
A - On Hold	T/F	\$12,240	\$4,080	)						GRT				
Spring Term				<u>A</u>	dj Reason	Codes				Pay Stat	tus Co	<u>des</u>	Delete T	ĸn
Program Code	Award Type	Annual Award	Term Amoun	Adj Amount	Adj Reason	Pay Code	Annual Need		& Asset Used	Rec Type				
	Totals	\$12,240	\$4,080	)		•								
A - On Hold	T/F	\$12,240	\$4,080			_				GRT				

# School Claiming Process

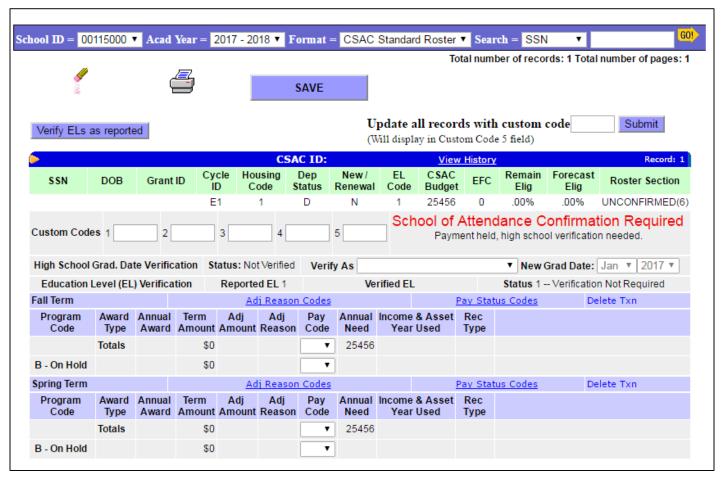
#### **School Claiming Process**

1. Award Status Extract File

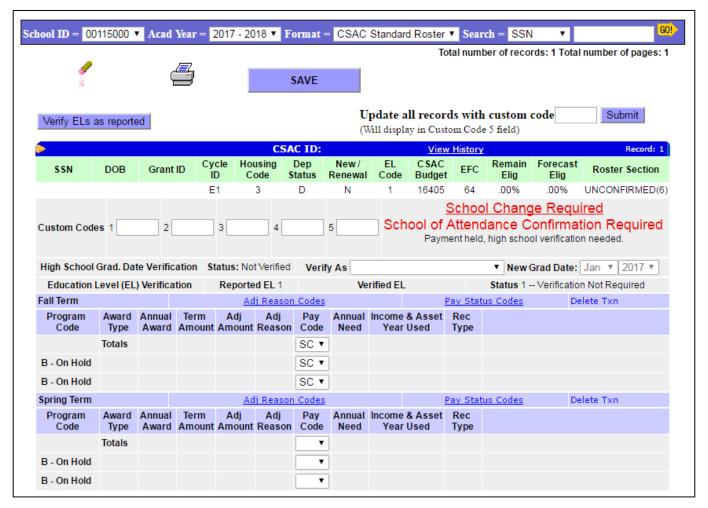
2. School Change Data File



#### **Display Roster**



#### **Display Roster**





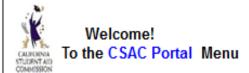
## Reports



#### **College Reports**

California Student Aid Commission (SAPRD)
WebGrants System

Tools Help Sign Out



The last time you logged on to this system was: 01/21/2015 01:10:27

m

Number of failed attempts since your last login: 1

Please contact your School's System Administrator if you need access to additional screens.

ortal Mella
WebGrants
User Administration

Portal Manu

#### **Account Information**

View Your Account Details
Help With Your Account

Privacy Policy Copyright 2000-2015, California Student Aid Commission Contact Us

Revision: 9 Date: 12/14/2009 11:43:03 AM





#### **College Reports**

California Student Aid Commission (SAPRD)
WebGrants System

Portal Menu WebGrants Tools Help Sign Out



Welcome!
To the WebGrants Menu

The last time you logged on to this system was: 01/21/2015 01:10:27

pm

Number of failed attempts since your last login: 1

Please contact your School's System Administrator if you need access to additional screens.

#### **WebGrants Menu**

**GPA** 

Student Info

School Info

Data Transfer

NON-SSN GPA

#### **Account Information**

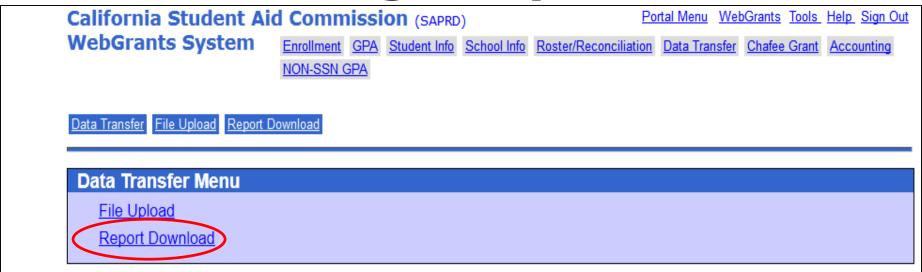
View Your Account Details

Help With Your Account

<u>Privacy Policy</u> Copyright 2000-2015, California Student Aid Commission <u>Contact Us</u>

Norton SECURED powered by Symantec

#### **College Reports**



#### **Report Download**

- To download or display a report or data file click on the Retrieve File button.
- All data columns can be sorted either ascending or descending order by clicking on the blue column headings.
- To compare two roster files, select Grant Roster for Report and Data File for Media Type.
- To delete uploded Audit Files, select Audit File for Report and the Delete checkbox column will appear.





#### What reports are available?

- Accept/Reject
- Award Status Extract
- School Change Upload
- E2 Verification
- Education Level (EL)
   Verification

- Education Level (EL)
   Verification
   Accept/Reject
- Grant Roster
- Monthly Payment Activity
- Cal C Supplement Recipient
- Unclaimed Awards

#### **Accept/Reject Report**





#### **Reject Codes**

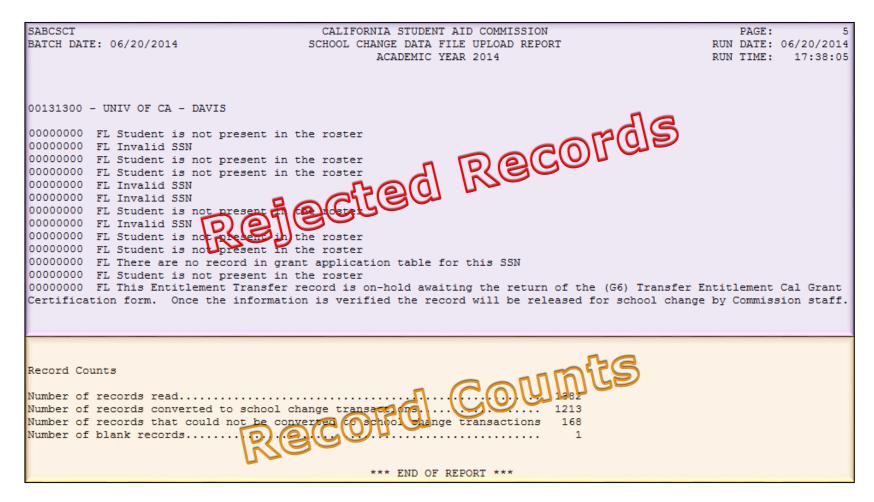
Reject Codes	Description
6732	EL Verification Required
6733	Student not eligible for grant award
6738	Invalid payment status or adjustment reason
6776	Payment rejected due to application status code 30 or withdrawn
6780	Reported payment amount greater than prorated or maximum amount
6785	School has already reported payment
7520	Student record is not released for payment for E2 award per AB 840
8800	Current school has made payment in this academic year
8805	Duplicate transaction

#### **Award Status Extract**

567898205MILTON	JENNIFER	E19711026NC175844418227.	5 B	1670		ACSS	1670
565439833ROMAN	AMY	P19850516NC175861614100	В	7142T/T	5472	ACSS	1670
580816087REYES	ADRIANA	019850330NC175931094100	В	71422 E	5472	ACSS	1670
687672303LEO	JESUS	P19720519NC176013053230	门到	11121/F	5472	ACSS	1670
649002369CETE	JEREMY	L19860124NC1758993232	B	7142T/F	5472	ACSS	1670
550220979GOOD	TONI	198 172 (1) 5999414100	В	1670		ACSS	1670
569877455TOMAS	LEILA	PL9790628NC175932902200	В	7142T/F	5472	ACSS	1670
595551556RAMIREZ	HIRY THINANY	19870903NC175811773200	В	7142T/F	5472	ACSS	1670
603280114FOU	ARTA	19890717NC175918411100	В	7142T/F	5472	ACSS	1670
629914380WEATHER	RICH	S19891229NC176005349200	В	7142T/F	5472	ACSS	1670

```
538068129
            No record found or application not processed
556084282
            No record found or application not processed
            No record found or application not processed
613187790
            No record found or application not proc
625228110
            No record found or application of
615160682
            No record found or application
512377814
            No record form of cation not processed
658208245
564672006
            No regard adult or application not processed
207600199 No model found or application not processed
           No record found or application not processed
            No record found or application not processed
466877382
            No record found or application not processed
528895131
            No record found or application not processed
```

#### **School Change Upload**





#### **E2** Verification

AHTN09	00131200UNIV (	OF CA - BERKELEY	28apr17					
608202373	2016 00131200	NICOS	RICO	Α	E15149070	В	1	150
611733155	2016 00131200	LOREN	BEN		E16356971	В	1	300
618388654	2016 00131200	MARTIN	LITA	Α	E16365028	В	1	200
616216667	2016 00131200	BERNETT	SAM		E16346358	В	1	200
626748655	2016 00131200	GAZIZ	SHAE	S	E15166463	В	1	100



#### **Education Level (EL) Verification**

ELTN09	00131200UNIV OF CA - BERKELEY 2	28apr17	
613880854	2016 00131200 3 RISTON	KAMIE	19960128 B 5 Unable to verify
621509079	2016 00131200 3 RUILA	MICKA	19950307 B 5 Unable to verify
564554504	2016 00131200 4 NORTON	SONNY	19650416 B 5 Unable to verify
800244171	2016 00131200 3 ZION	MILA	19961225 B 5 Unable to verify
556678508	2016 00131200 3 MONAN	DELANIE	19710521 B 5 Unable to verify
620644777	2016 00131200 3 ROSS	BETH	19861105 B 5 Unable to verify
617237510	2016 00131200 3 PARKER	BEN	J 19730908 B 5 Unable to verify
608841487	2016 00131200 3 MANER	DINA	I 19950728 B 5 Unable to verify
603359926	2016 00131200 3 GATES	MANU	19881105 B 5 Unable to verify
607922134	2016 00131200 3 BARREZ	RITA	19960815 B 5 Unable to verify
619724562	2016 00131200 3 MEREAU	ELICIA	N 19861221 B 5 Unable to verify
886336856	2016 00131200 3 KADO	SUNY	19930115 B 5 Unable to verify
607843310	2016 00131200 3 MAKER	MALI	19950708 B 5 Unable to verify



### Education Level (EL) Verification Accept/Reject



#### **Grant Roster**

	Α	В	С	D	Е	F	G	Н		J	K	L	М	N	0	Р
	Transaction	ion Action	Section	Grant ID	Grant ID	Social	Social					Program	Program	Dependen	cy New-Rer	new
1	Code	Code Flag	Indicator	Number Flag	Number	Security		lag Last Name	First Name	Middle Initial	Date of Birt	th Code	Code Flag	Status	Indicator	r El Code
2	GPPR		1		E12	000000000						Α	-E1	D	R	2
3	GPPR		1		E13	000000000						A	-E1	D	R	1
4	GPPR		1		E12	000000000						A	-E1	D	R	2
5	GPPR		1		E13	000000000						В	-E2	D	R	3
6	GPPR		1		E13	000000000						Α	-E1	D	R	1
7	GPPR		1		E11	000000000						В	-E1	D	R	3
8	GPPR		1		E13	000000000						Α	-E1	D	R	1
9	GPPR		1		E11	000000000						Α	-E1	D	R	3
10	GPPR		1		E14	000000000						Α	-E1	D	N	1
					_											
	P C	Q R	S	Т	U	V	W	Χ	Υ	Z		AA		AΒ	AC	AD
	EI C	Code Housing		•		V Adjusted R	W emaining		Y Annual Awar		tion/Fee A		ss Annual	Books &	Fall Total	Fall Tuition/
		Code Housing	CSAC Buo Amount	Amoun	Need	Need E	W emaining ligibility	AY Eligibility	Amount	Amount	Aı	nnual Acce mount	ss Annual Supplie	Books & s Amount	Fall Total   Amount	Fall Tuition/ Fee Amount
	EI C	Code Housing	CSAC Bud Amount \$28	Amoun 8,929 \$	Need \$20,070	Need E	W lemaining ligibility 133.36%	AY Eligibility 100.00%	Amount \$12,19	Amount 2	\$12,192	nnual Acce mount	ss Annual Supplie	Books & s Amount \$0	Fall Total   Amount   \$4,064.00	Fall Tuition/ Fee Amount \$4,064.00
	EI C	Code Housing	CSAC Bud Amount \$28 \$33	Amoun 3,929 \$ 3,802 \$	Need 0 \$20,070 0 \$33,802	Need E	W lemaining ligibility 133.36% 233.35%	AY Eligibility 100.00% 100.00%	Amount \$12,19 \$12,19	Amount 2 2	\$12,192 \$12,192	nnual Acce mount	ss Annual Supplie \$0	Books & s Amount \$0 \$0	Fall Total   Amount   \$4,064.00 \$4,064.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00
	EI C	Code Housing	CSAC Buc Amount \$28 \$33 \$33	Amoun 3,929 \$ 3,802 \$ 3,802 \$	Need \$20,070 \$33,802 \$32,342	Need E	W emaining ligibility 133.36% 233.35% 133.36%	AY Eligibility 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19	Amount 2 2 2 2	\$12,192 \$12,192 \$12,192	nnual Acce mount	ss Annual Supplie \$0 \$0	Books & s Amount \$0 \$0 \$0	Fall Total   Amount   \$4,064.00   \$4,064.00   \$4,064.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00
	EI C	Code Housing	CSAC Bud Amount \$28 \$33 \$33 \$28	Amoun 3,929 \$ 3,802 \$ 3,802 \$ 3,929 \$	Need 0 \$20,070 0 \$33,802 0 \$32,342 0 \$26,971	Need E	W emaining ligibility 133.36% 233.35% 133.36% 33.35%	AY Eligibility 100.00% 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19 \$13,84	Amount 2 2 2 0	\$12,192 \$12,192 \$12,192 \$12,192	nnual Acce mount \$1,6	ss Annual Supplie \$0 \$0 \$0	Books & s Amount \$0 \$0 \$0 \$0	Fall Total Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,613.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,064.00
	EI C	Code Housing	CSAC But Amount \$28 \$33 \$33 \$28 \$33	Amoun 3,929 \$ 3,802 \$ 3,802 \$ 3,929 \$ 3,802 \$	Need 0 \$20,070 0 \$33,802 0 \$32,342 0 \$26,971 0 \$31,600	Need E	W emaining ligibility 133.36% 233.35% 133.36% 33.35% 400.00%	AY Eligibility 100.00% 100.00% 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19 \$13,84 \$12,19	Amount 2 2 2 2 0 2	\$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192	nnual Acce mount \$1,6	\$ Annual Supplie \$ 50 \$ 50 \$ 50 \$ 50 \$ 50 \$ 50 \$ 50 \$ 5	Books & s Amount \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Fall Total Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,613.00 \$0.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,064.00 \$0.00
	EI C	Code Housing	CSAC But Amount \$28 \$33 \$33 \$28 \$33 \$25	Amoun 3,929 \$ 3,802 \$ 3,802 \$ 3,929 \$ 3,802 \$ 3,802 \$ 5,737 \$	Need \$20,070 \$33,802 \$32,342 \$26,971 \$31,600 \$25,737	Need E	W emaining ligibility 133.36% 233.35% 133.36% 33.35% 400.00% 133.34%	AY Eligibility 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19 \$13,84 \$12,19 \$13,84	Amount 2 2 2 2 2 2 2 2 0 0 2 2 0 0	\$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192	nnual Acce mount \$1,6	\$5 Annual Supplie \$50 \$50 \$50 \$48 \$50 \$48	Books & s Amount \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Fall Total   Amount   \$4,064.00   \$4,064.00   \$4,064.00   \$4,613.00   \$0.00   \$4,613.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,064.00 \$0.00 \$4,064.00
	EI C	Code Housing	CSAC But Amount \$28 \$33 \$33 \$28 \$33 \$25 \$33	Amoun 3,929 \$ 3,802 \$ 3,802 \$ 3,929 \$ 3,802 \$ 5,737 \$ 3,802 \$	Need 0 \$20,070 0 \$33,802 0 \$32,342 0 \$26,971 0 \$31,600 0 \$25,737 0 \$30,641	Need E	W emaining ligibility 133.36% 233.35% 133.36% 33.35% 400.00% 133.34% 233.35%	AY Eligibility 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19 \$13,84 \$12,19 \$13,84 \$12,19	Amount 2 2 2 2 0 0 2 0 2 2	\$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192	nnual Acce mount \$1,6	\$\$ Annual Supplie \$\$0 \$\$50 \$\$50 \$\$48 \$\$50 \$\$50 \$\$50 \$\$50 \$\$50 \$\$50 \$\$50 \$\$5	Books & s Amount \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Fall Total Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,613.00 \$0.00 \$4,613.00 \$4,64.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,064.00 \$0.00 \$4,064.00 \$4,064.00
	EI C	Code Housing	CSAC Bud Amount \$28 \$33 \$33 \$28 \$33 \$25 \$33 \$33	Amoun 3,929 \$ 3,802 \$ 3,802 \$ 3,929 \$ 3,802 \$ 5,737 \$ 3,802 \$ 3,802 \$ 5,737 \$	Need \$20,070 \$33,802 \$32,342 \$26,971 \$31,600 \$25,737	Need E	W emaining ligibility 133.36% 233.35% 133.36% 33.35% 400.00% 133.34%	AY Eligibility 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%	Amount \$12,19 \$12,19 \$12,19 \$13,84 \$12,19 \$13,84	Amount 2 2 2 2 2 0 0 2 2 2 2 2 2 2 2 2 2 2 2	\$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192 \$12,192	nnual Acce mount \$1,6 \$1,6	\$5 Annual Supplie \$50 \$50 \$50 \$48 \$50 \$48	Books & s Amount \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	Fall Total   Amount   \$4,064.00   \$4,064.00   \$4,064.00   \$4,613.00   \$0.00   \$4,613.00	Fall Tuition/ Fee Amount \$4,064.00 \$4,064.00 \$4,064.00 \$4,064.00 \$0.00 \$4,064.00

#### **Monthly Payment Activity Report**

1 SABRMPA1 -		CALIFORNIA STUDENT AID COMMISSION PAYMENT ACTIVITY REPORT ACCOUNTING SUMMARY ACADEMIC YEAR 2011 100 - ALLAN HANCOCK COLLEGE		PAGE NO: 1 RUN DATE: 11/19/2011 RUN TIME: 03:40:30
DATE	ACTIVITY	FUNDS DISBURSED TO INSTITUTION	PAYMENT TRANSACTIONS	BALANCE
08-23-11	FALL ADVANCE	141,653.00		141,653.00
08-26-11	FALL RECONCILED PAYMENT TRANSACTION	S	0.00	141,653.00
09-02-11	FALL RECONCILED PAYMENT TRANSACTION	S	0.00	141,653.00
10-07-11	FALL RECONCILED PAYMENT TRANSACTION	S	0.00	141,653.00
10-28-11	FALL RECONCILED PAYMENT TRANSACTION	S	260,346.00	-118,693.00
10-28-11	RECONCILED PAYMENT TO INSTITUTION	118,693.00		0.00
11-04-11	FALL RECONCILED PAYMENT TRANSACTION	S	704.00	-704.00
11-04-11	RECONCILED PAYMENT TO INSTITUTION	704.00		0.00
11-18-11	FALL RECONCILED PAYMENT TRANSACTION	S	1,374.00	-1,374.00
11-18-11	RECONCILED PAYMENT TO INSTITUTION	1,374.00		0.00
	TOTAL FUNDS DISBURSED / TOTAL PAYME	NTS 262,424.00	262,424.00	

		YEAR-TO	D-DATE ACTIVITY		
	FALL	WINTER	SPRING	SUMMER	TOTAL
CAT/F	0.00	0.00	0.00	0.00	0.00
CBT/F	0.00	0.00	0.00	0.00	0.00
CBACC	255,692.00	0.00	0.00	0.00	255,692.00
CBTOTAL	255,692.00	0.00	0.00	0.00	255,692.00
CCT/F	0.00	0.00	0.00	0.00	0.00
CCB/S	6,732.00	0.00	0.00	0.00	6,732.00
CCTOTAL	6,732.00	0.00	0.00	0.00	6,732.00
GFT/F	0.00	0.00	0.00	0.00	0.00
TOTAL GRAND TOTAL	262,424.00	0.00	0.00	0.00	262,424.00



#### **Cal Grant C Supplement Recipient**

CAL C SUPPLEMENT RECIPIENT REPORT
ACADEMIC YEAR 2014

FULLERTON COLLEGE - 00120100 08/15/2014

SSN	Last	First	MI	Address	City	State	Zip Code	CSupp	Form
00000000	ORO	ED		320 VERMONT AVENUE	ANAHEIM	CA	928	N	
00000000	VAZQUEZ	KEVIN		2432 CLIFHURST ST	ROWLAND HEIGHTS	CA	928	Y	
00000000	RAMOS	FERNANDA		445 ARIEL PARK DRIVE	ANAHEIM	CA	928	Y	
00000000	MENDEZ	JORGE		438 RASKIN DRIVE	ROWLAND HEIGHTS	CA	917	N	
00000000	RAMIREZ	PETER		31 FIRST AVE	LA HABRA	CA	906	Y	
00000000	CARRILLO	AL		533 WEST ST	PALM SPRINGS	CA	928	Y	
00000000	SANTIAGO	ANIEE		3030 JACKSON AVE	YORBA LINDA	CA	928	N	
00000000	PANH	JESS		13 MARIE DRIVE	FULLERTON	CA	928	N	
00000000	TRAN	ANNE		1 EAST OLIVE AVE	ANAHEIM	CA	928	N	
00000000	MARIN	CHRIS		322 WEATLH WAY APT A	LA HABRA	CA	928	N	
00000000	SANCHEZ	FRANK		41 SUNRISE DR	PALM SPRINGS	CA	922	N	
00000000	JAM	DON		20 S BAY WAY	YORBA LINDA	CA	928	N	
00000000	HUY	DAN		162 BAKER AVE	LA HABRA	CA	928	N	
00000000	VAL	REY		130 VALENCIA AVE	FULLERTON	CA	928	N	
00000000	ESTRADA HERNANDEZ	ALEJANDRA		309 COMMON ST	FULLERTON	CA	928	N	
00000000	TUAN	FAY		250 BROOK AVE	ANAHEIM	CA	928	N	



#### **Unclaimed Awards**

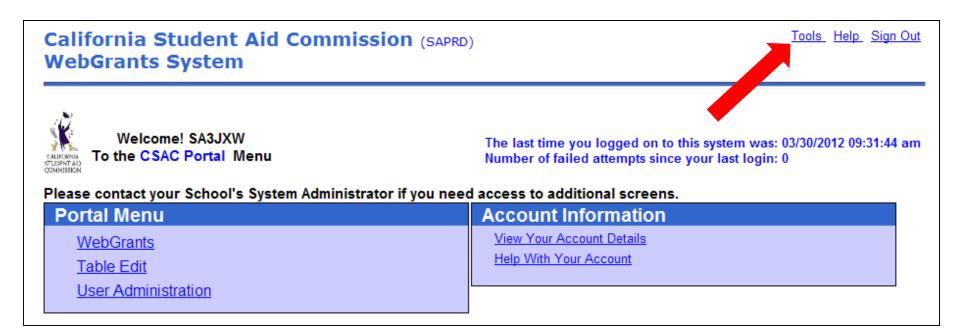
	-00131300-21apr17.tx E: 04/21/2017			LIFORNIA ST AWARDS FOR ACADE		OF CA	- DA		PAGE: 81300) RUN DATE: RUN TIME:	1 04/22/2017 01:35:27
SSN	LAST	FIRST NAME		BIRTH DATE	CYCLE ID	PROG CODE		CURRENT SCHOOL	LOA ADDRESS	
000010524	NAVA	ARIA	G I	12/01/1992	E2	В	R	Y	91 NORMINGTON CT STOCKTON, CA 95207 NAVAMARIA@GMAIL.COM	
000040110	HERRON	FRED	C (	08/31/1994	E1	В	R	Y	838 EUREKA AVENUE SPC. 20 YUBA CITY, CA 95991 HGNA@HOTMAIL.COM	
000024311	AQUINO	ZAIR	Υ (	04/16/1993	E2	В	N	Y	280 GREENSBORO DRIVE SACRAMENTO, CA 95833 ZAIR@GMAIL.COM	
000014612	RENO	ERIKA	C (	01/01/1993	E2	В	N	Y	261 ADELA AVENUE DAVIS, CA 95616 VC21@GMAIL.COM	
000066120	ANTON	VICTOR	:	12/31/1990	E2	В	N	Y	173 WILBUR STREET APT.8 CONCORD, CA 94520 APA412@HOTMAIL.COM	



### Tools



#### Locating tools in WebGrants



#### The Tools Page in WebGrants

#### Tools

- \*Note: Systems that have upgraded to Microsoft Office Excel 2007 will encounter a file format error while exporting HTML in Excel format with an extension (xlsm). For best results download the "Template for Excel 2007" to your computer. \*See under "Description" for saving the converted template to your computer
- Each of these tools involves downloading files that use external software. Some require that additional software be resident on the user's computer
- For best results, right click on the link and select the "Save" option.
- A Users Guide containing further descriptions and instructions for each of these tools is located in the Help Center

Tools	Description
Roster Data File Compare Delphi	Provides comparisons between a previous roster data file and the current file
Excel Grant Roster Template for Excel '97	Formats roster data files into a Microsoft Excel spreadsheet
Excel Grant Roster Template for Excel 2000	Formats roster data files into a Microsoft Excel spreadsheet
Excel Grant Roster Template for	*Right-click the link "Excel Grant Roster Template" and select "Save Link As" option to save the template to your

Excel 2007

computer. Change the name of the file to (.xlsm) and save

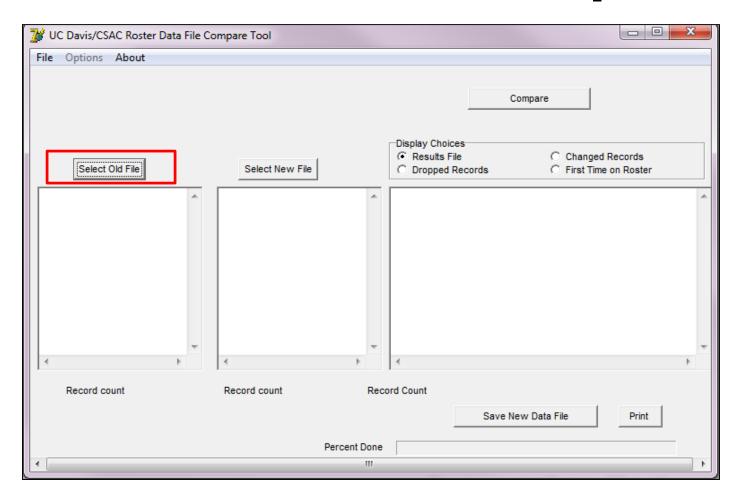
ifornians.



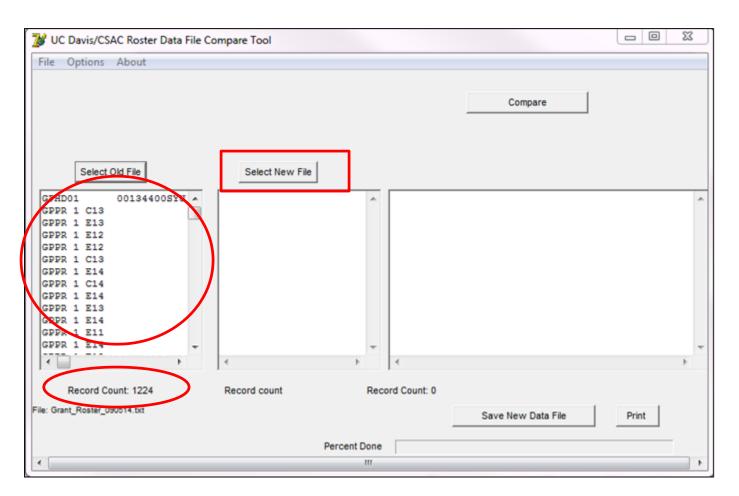
#### **Available Tools in WebGrants**

- Roster Data File Comparison- Provides comparisons between a previous roster data file and the current file
- Grant Roster Template- Formats roster data files into a Microsoft Excel Spreadsheet
- Reconciliation Template- Formats reconciliation data files into a Microsoft Excel spreadsheet
- EL Verification Template- Formats EL Verification data files into a Microsoft Excel spreadsheet
- Unclaimed Awards Template- Formats Unclaimed award data files into a Microsoft Excel spreadsheet

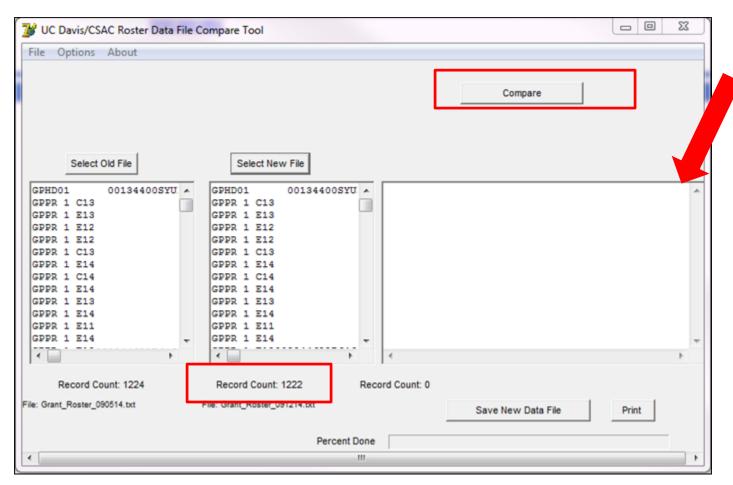




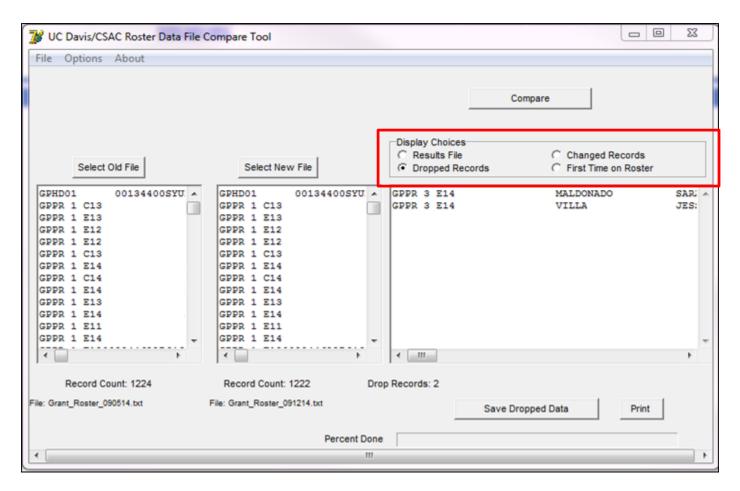






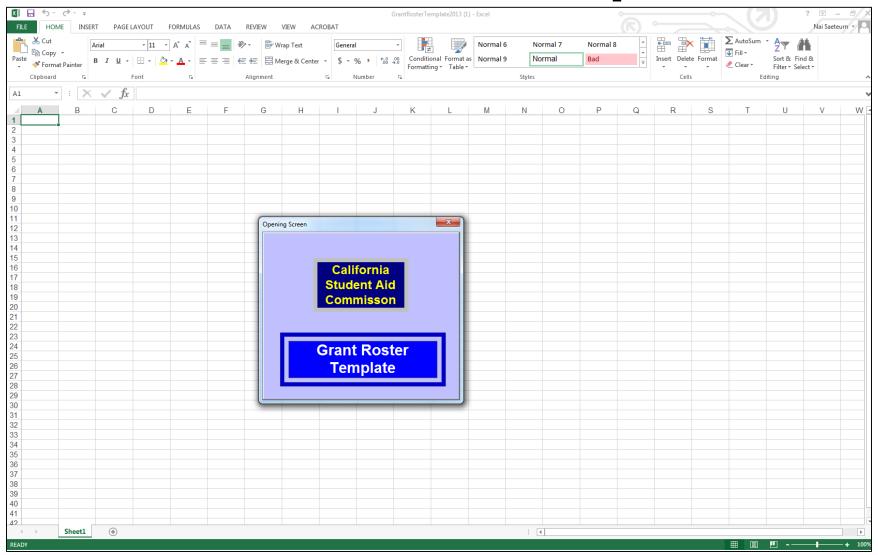






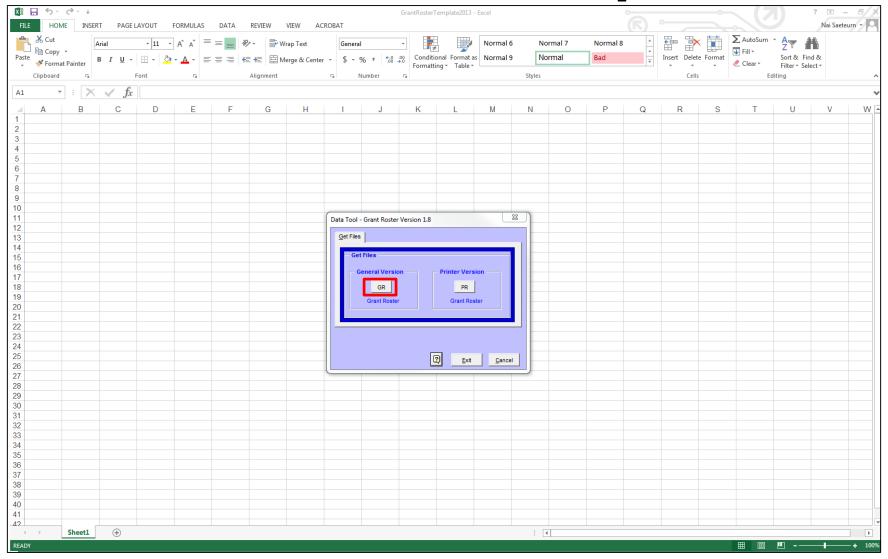
## Grant Roster Template

## **Grant Roster Template**

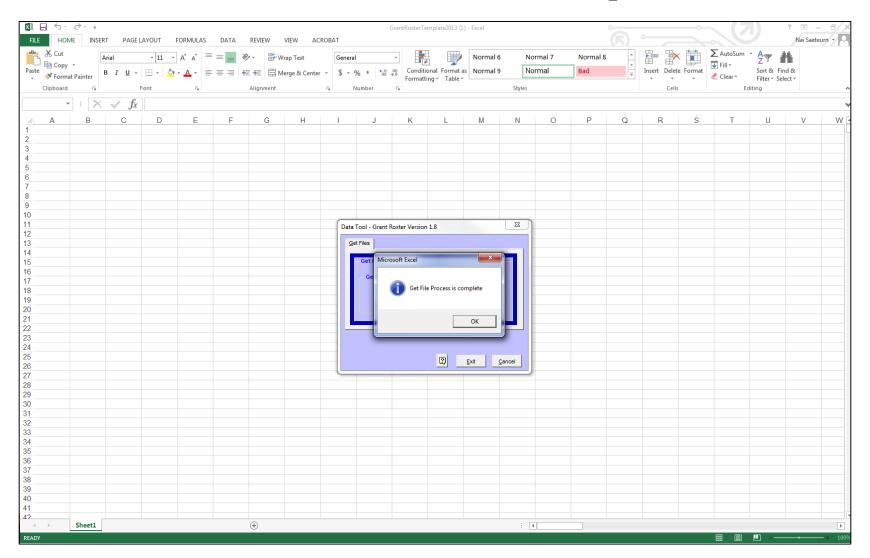




## **Grant Roster Template**



## **Grant Roster Template**



## Reconciliation Template

## **Reconciliation Template**

Excel Reconciliation Template

Formats reconciliation data files into a Microsoft Excel spreadsheet

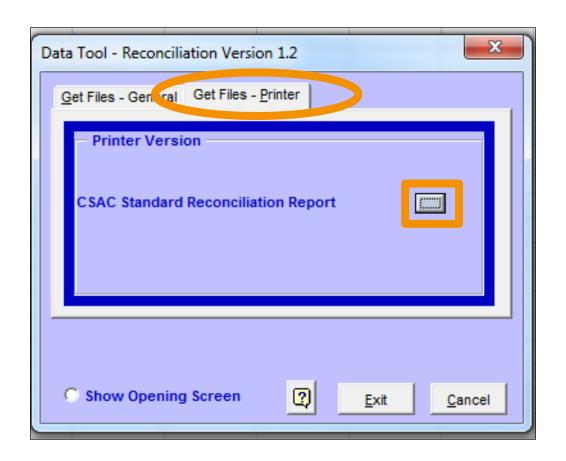
Excel Reconciliation Template -for Excel 2007 \*Right-click the link "Excel Reconciliation Template" and select "Save Link As" option to save the template to your computer. Change the name of the file to (.xlsm) and save

Excel Reconciliation Template ---Excel 2010 Formats reconciliation data files into a Microsoft Excel spreadsheet

Excel Reconciliation Template ---Excel 2013 Formats reconciliation data files into a Microsoft Excel spreadsheet



## **Reconciliation Template**





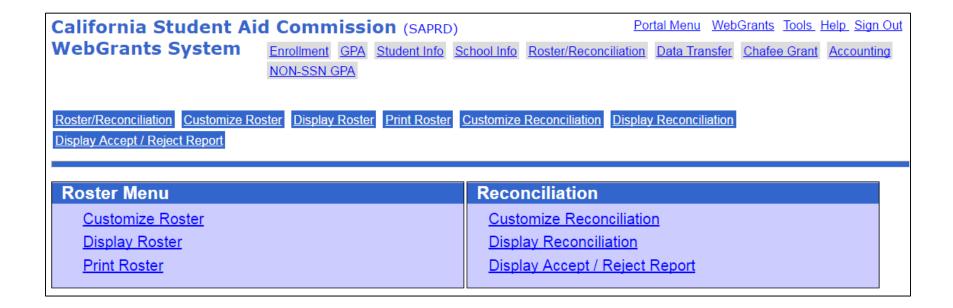
## **Helpful Strategies**

 Save the tools into a folder on your computer for easy access

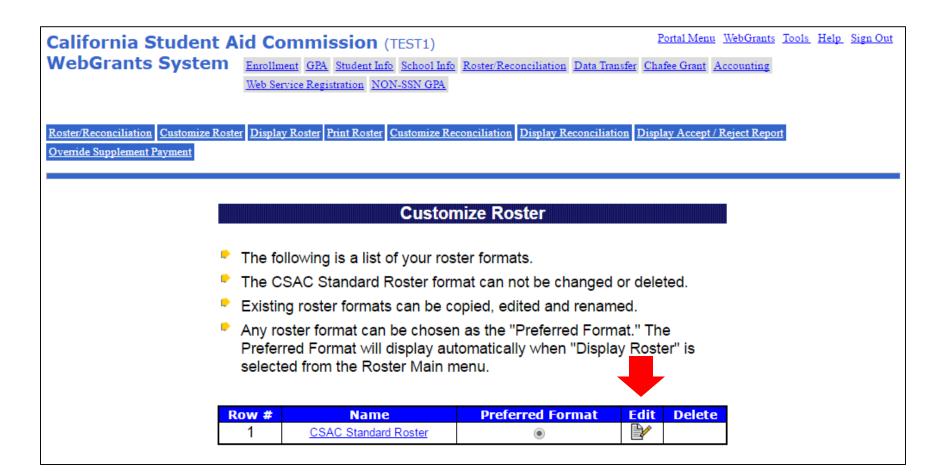
- Save the desired data file report(s) to your computer
- Import the data file report into the appropriate tool



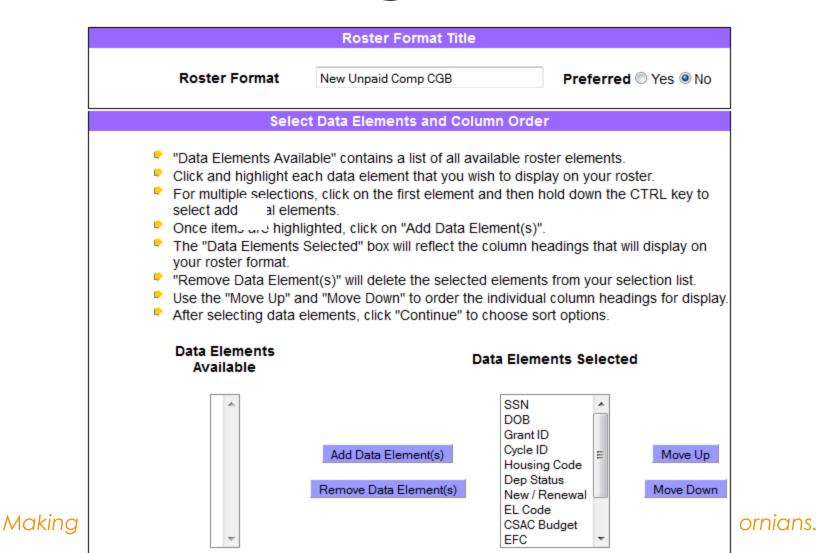






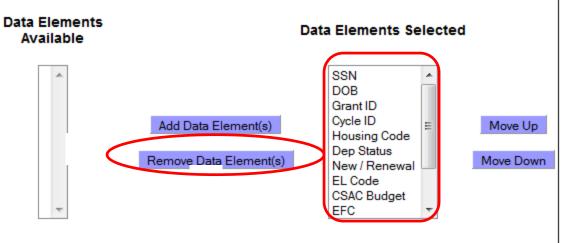






#### Select Data Elements and Column Order

- "Data Elements Available" contains a list of all available roster elements.
- Click and highlight each data element that you wish to display on your roster.
- For multiple selections, click on the first element and then hold down the CTRL key to select additional elements.
- Once items are highlighted, click on "Add Data Element(s)".
- The "Data Elements Selected" box will reflect the column headings that will display on your roster format.
- "Remove Data Element(s)" will delete the selected elements from your selection list.
- Use the "Move Up" and "Move Down" to order the individual column headings for display.
- After selecting data elements, click "Continue" to choose sort options.



#### **Select Terms**

#### Making

- Select the term(s) you wish to display
- Selecting only one(1) term will allow users to sort records by term-specific data elements
- After coloring term(c) click (Centinual) to choose cort entions



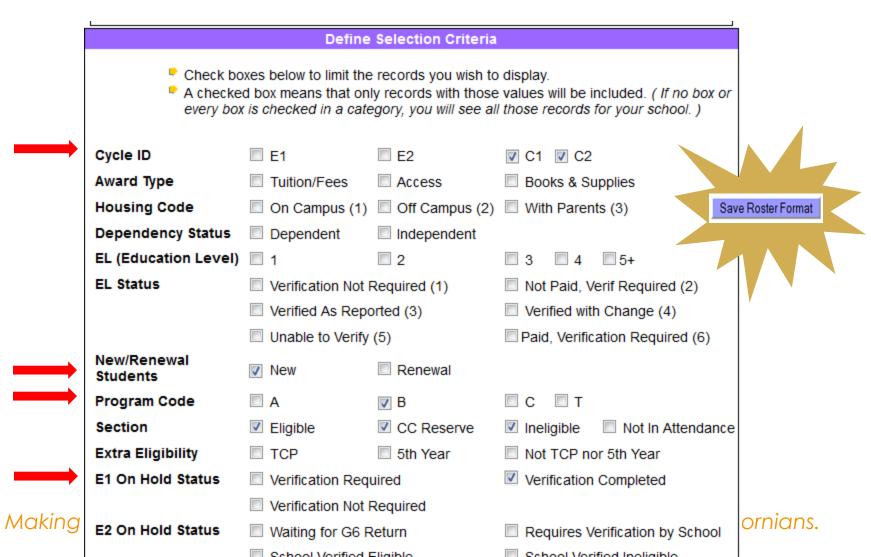
<ul> <li>Select the term(s) you wish to</li> <li>Selecting only one(1) term will</li> <li>After selecting term(s), click "C</li> </ul>	allow users to sort records by	
■ Fall ■ Winter	Spring	Summer
	Continue	
Define S	ort Order Preferences	
Click drop down boxes to choo	se elements for sort.	
First Sort Preference	Roster Section ▼	Ascending ▼
This soll reference		
Second Sort Preference	Last Name ▼	Ascending ▼
Second Sort Preference	Last Name ▼	Ascending ▼
Second Sort Preference Third Sort Preference	Last Name ▼	Ascending ▼  Ascending ▼

Making

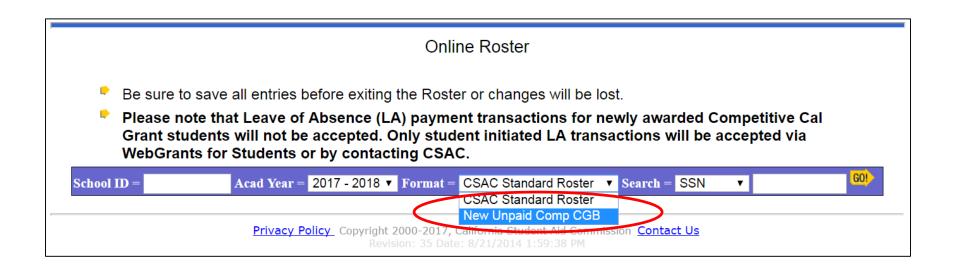
Check boxes below to limit the records you wish to display.

A checked box means that only records with those values will be included. (If no box or every box is checked in a category, you will see all those records for your school.)

ornians.









## **Best Practice**

- Renew your access each year
- Contact Technology Help Desk for access assistance
  - 888-294-0148
  - csachelpdesk@csac.ca.gov
- Contact Institution Support for assistance
  - 888-294-0153
  - schoolsupport@csac.ca.gov

## California Student Aid Commission

Payments and Reconciliation

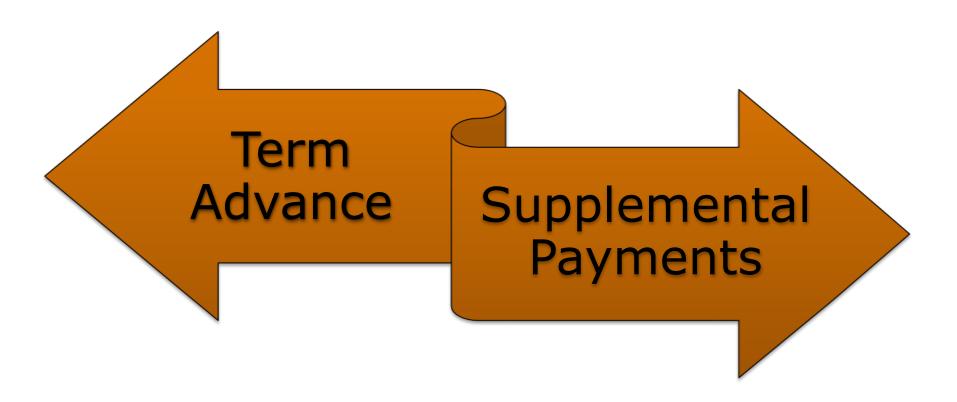




## Disbursement of Funds



### **Overview**





### **Term Advance**

- Sent to institutions at the start of each term
- Based on a percentage of previous year's reconciled term amount
- Currently, term advances are set at 95%
- Not all schools are eligible to receive advance
  - New to Cal Grant program
  - Previously ineligible in prior year
  - At-risk schools



## **Example: Term Advance**

#### **Term Advance Rate: 95%**

- Spring 2016, City College reconciled \$150,000
  - > \$150,000 x .95 = \$142,500
- Spring 2017, the Commission sends a Term Advance of \$142,500





## **Supplemental Payments**

#### Weekly process:

School's grant account is reconciled with the accepted payment transactions

#### **Result:**

If reconciled payments **exceed** the advance amount, supplemental payments are initiated

#### Example:

- City College Spring 2017 advance \$142,500
- City College posted payments total \$150,000
- > Supplemental funds of \$7,500 will be sent

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# Reporting Payments



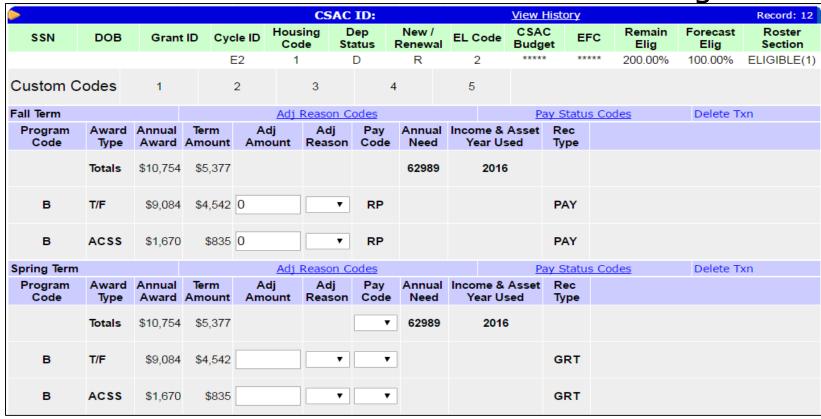
## **Reporting Payments**

- Directly on the Display Roster
  - ✓ Convenient
  - ✓ Real-time. No waiting!
  - Commonly used by smaller schools
- 2. Upload Grant Roster Data File
  - ✓ Upload large number of students at once
  - ✓ Import/export data using Financial Aid Management Systems (FAMS)
  - ✓ File specifications in WebGrants under "Help"

## **Display Roster**

- Post payments
- Adjust payments
- Award details

- Student information
- Payment information
- Status messages





## **Grant Roster Data File**

Report payments using batch upload process

LIFORNIA STUDENT	ELECT	GRANT R	OSTER	ENT SYSTEM CAL GRANT ROSTI OUT	GRANT INPUT DE	ROSTER	
		HEADER I	RECORD	Help Desk at (888) 294	0148. MODE	POSITION	DEFAULT / VALID VALUES
	-bmission issu	ues, please cal	the CSAC	: Technology Help Desk at (888) 294- upport Services at (888) 294-0153.	A/N	1-4	Required GPPR
assistance on technical	natic issues, ple	ease can Co.			A/N	5-5	
assistance on programm				VALUES	1		Required A = Add U = Update
			OSITION	DEFAULT / VALID VALUES	1		
	LENGTH	MODE P	0311	GPHD	A/N	6-7	Blank
FIELD DESCRIPTION	4	A/N N	1-4 5-6	09 = Data Transfer Facility	A/N	8-16	Required First character will always be a C, E or G 0 - 9 for remaining characters
Transaction Code  Data Media	2	A/N	7-12 13-20	Blank Required USDE code number	N	17-25	Required 001010001 - 999999999
Filler Submitter Identification	8	AIN	21-21	Required USESS	A/N	26-26	Blank
	1	AN	21-21	Required S = School	A/N	27-45	Blank = no last name
Submitter Source Code	32	A/N	22-53	Required School name	WN	46-56	Blank = no first name
Submitter Name	34		54-6	Required CCYYMMDD	/N	57-57	Blank = no value reported
1	8	N	54.0	Required	1	58-65	Required YYYYMMDD
Processing Date	4	N	62-4	Required YYYY		66-66	Required A = Cal Grant A B = Cal Grant
Academic Year	41	s A/N	4 66	480 Blank			B C = Cal Grant C
Filler	41				1	67-74	Blank
,,,,,						75-75	1 = On campus housing 2 = Off campus housing 3 = With par/relatives
						76-85	Blank
						86-90	
							Optional 00000 - 99999 (dollars only, no cents) Right justify, zero fill Blank = default
					page 1	1	

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## **Weekly Process**

All accepted payments and adjustments are processed

Payment status code changed to:

**AP** = accepted payment

**AA** = accepted adjustment

AP and AA codes processed over weekend:

AP to **RP** = reconciled payment

AA to **RA** = reconciled adjustment

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## Payment/ Adjustment Codes



## **Payment Codes**

Code	Description	Resulting Action	Satisfy Renewal
PD	Reporting a full time payment for an eligible student	Eligibility used	Υ
SC	Reporting a School Change	Student will be added to your school's roster	N
NA	Reporting students that are NOT in attendance at your school	Student will be moved to the "Not in Attendance" section;  Letter is generated to student	N
YA	Reverses the NA; Reporting students that are in attendance at your school	Moving a student from the "Not in Attendance" section to the "Eligible" section of the roster	N
IT	Reporting transfer entitlement ineligibility; Only visible for BDGI schools	Award is withdrawn immediately; Letter is generated to student	N



## **Adjustment Reason Codes**

Code	Description	Resulting Action	Satisfy Renewal
FT	Reporting a Full-time payment	Eligibility used	Y
тт	Reporting a Three-Quarter time payment	Eligibility used	Y
нт	Reporting a Half-time payment	Eligibility used	Y
LH	Reporting a Less than Half-time status, ineligible for payment this term	Uses leave eligibility; max 100% lifetime Letter is generated to student	Y
LA	Reporting a Leave of Absence, student may return	Uses leave eligibility; max 200% lifetime	Υ



## **Adjustment Reason Codes**

Code	Description	Resulting Action	Satisfy Renewal
OF	Recipient is receiving Outside Funding (Full-time)	If amount = \$0, no eligibility used.	Y
ОН	Recipient is receiving Outside Funding (Half-time)	If amount = \$0, no eligibility used.	Y
ОТ	Recipient is receiving Outside Funding (Three-Quarter time)	If amount = \$0, no eligibility used.	Y
FI	Unable to report payment due to incomplete financial aid file	Award is withdrawn following year end reconciliation Letter is generated to student	N
IG	Ineligible for award due to invalid program length	Award is withdrawn immediately Letter is generated to student	N



## **Adjustment Reason Codes**

Code	Description	Resulting Action	Satisfy Renewal
LD	Ineligible for award due to loan default/grant overpayment	Award is withdrawn immediately Letter is generated to student	N
TV	Ineligible for 5 <sup>th</sup> year benefits (Teacher Credential Program)	Award is withdrawn immediately <i>Letter is generated to student</i>	N
NP	Not maintaining Satisfactory Academic Progress (SAP)	Award withdrawn after 3 consecutive terms  Letter is generated to student	Υ
NS	Used to reverse a reported payment	No eligibility used	N
SR	Reporting last payment for a graduating senior	After payment posts, award is withdrawn immediately Letter is generated to student	N

Making education beyond high school financially accessible to all Californians.



## **A Closer Look**

Let's take a closer look at some of the codes that cause the most confusion:

- LA = Leave of Absence
- ☐ FI = File Incomplete
- ☐ IG = Ineligible for Grant





## When Schools should Report Leave of Absence

#### Yes...

- Student is on an approved leave from school
- When new Cal Grant recipient starts attending for WN or SP, and has no transaction for FL
- Student does not want to receive payment

#### No...

- If student does not meet
   SAP
- If student has not complied with verification requests
- Student has no unmet need



## File Incomplete

- FI code for File Incomplete is used when
  - A student is in attendance at your school but missing documentations per payment
- Who should report?
  - School
- Comment:
  - When reporting FI, cannot change to a pay code only adjustment code
  - Students with FI will be withdrawn at the end of year



## **Ineligible for Grant**

- IG code for Ineligible for Grant is used for
  - When a student is in an ineligible program
  - Ex: A Cal Grant C recipient who is not enrolled in a vocational, occupational, or technical courses but instead in general education
- Who should report?
  - School
- Comment: this code should only be used for its purpose of ineligible programs. Usage of code will withdraw a students award.

#### **Limited Eligibility**

Divide the recipient's remaining eligibility by the percentage of eligibility associated with full-time enrollment status for the term. Multiply the resulting ratio by the recipient's prorated term award amount based on attendance. Carry out all calculations to five decimal places to assure amount matches the Commission calculated amount.

#### Example:

Access Costs - A recipient with 16.67% remaining eligibility attends three- quarter time at a community college with a 2 semester academic year. The recipient's full time term award amount is \$828.

```
16.67\% \div 50\% = .3334 (limited eligibility ratio) $828 x .3334 = $276 (limited eligibility term payment amount)
```



# Payment Policy



## Payment, Adjustment, and Refund Policy

- General Rules:
  - Student enrollment status is locked in at census for payment
  - Payments should be disbursed based on:
    - Enrollment status at census date or its equivalent
  - The institution is required to establish and maintain a written refund policy that includes the Cal Grant Program. In the case of a refund (i.e., if a recipient withdraws, drops out or is expelled for a term for which a payment is made), the policy should specify how the institution calculates the refund based upon the institution's refund policy and how it determines the portion to be returned to the Commission on behalf of the State.



#### **Payment Timeframes**

Initial Payment Made	Payment Based On
Before Census	Current Enrollment Status*
At Census	Enrollment Status at Census
After Census	Enrollment Status at Census
After Census (late add to roster)**	Enrollment Status at Time of Disbursement
After Completed Term	Enrollment Status at Time of Completed Term

<sup>\*</sup>Adjustment may be needed at census if student enrollment status changed

<sup>\*\*</sup>Situation occurs due to extenuating circumstance



#### **Repeat Courses**

- Student may receive payment for any repetition of a course as long as it has never been passed
- Once a course is passed, the student may receive payment for only one retaking of that course
- https://www2.ed.gov/policy/highered/reg/hear ulemaking/2009/course.html



# WebGrants Reports



#### Accept/Reject

Displays Failed transactions



Provides confirmation for each transaction submitted





#### **Monthly Payment Activity**

- Reconciled Payments (RA)
- Reconciled Adjustments (RA)
- Year-To-Date activity by term and type

_				
1 SABRMPA1 -		ALIFORNIA STUDENT AID COMMISSION PAYMENT ACTIVITY REPORT ACCOUNTING SUMMARY ACADEMIC YEAR 2011 0 - ALLAN HANCOCK COLLEGE	ī	PAGE NO: 1 RUN DATE: 11/19/2011 RUN TIME: 03:40:30
DATE 		NDS DISBURSED TO INSTITUTION	PAYMENT TRANSACTIONS	BALANCE
08-23-11	FALL ADVANCE	141,653.00		141,653.00
08-26-11	FALL RECONCILED PAYMENT TRANSACTIONS		0.00	141,653.00
09-02-11	FALL RECONCILED PAYMENT TRANSACTIONS		0.00	141,653.00
10-07-11	FALL RECONCILED PAYMENT TRANSACTIONS		0.00	141,653.00
10-28-11	FALL RECONCILED PAYMENT TRANSACTIONS		260,346.00	-118,693.00
10-28-11	RECONCILED PAYMENT TO INSTITUTION	118,693.00		0.00
11-04-11	FALL RECONCILED PAYMENT TRANSACTIONS		704.00	-704.00
11-04-11	RECONCILED PAYMENT TO INSTITUTION	704.00		0.00
11-18-11	FALL RECONCILED PAYMENT TRANSACTIONS		1,374.00	-1,374.00
11-18-11	RECONCILED PAYMENT TO INSTITUTION	1,374.00		0.00
	TOTAL FUNDS DISBURSED / TOTAL PAYMENT	5 262,424.00	262,424.00	

		YEAR-TO	D-DATE ACTIVITY		
	FALL	WINTER	SPRING	SUMMER	TOTAL
CAT/F	0.00	0.00	0.00	0.00	0.00
CBT/F	0.00	0.00	0.00	0.00	0.00
CBACC	255,692.00	0.00	0.00	0.00	255,692.00
CBTOTAL	255,692.00	0.00	0.00	0.00	255,692.00
CCT/F	0.00	0.00	0.00	0.00	0.00
CCB/S	6,732.00	0.00	0.00	0.00	6,732.00
CCTOTAL	6,732.00	0.00	0.00	0.00	6,732.00
GFT/F	0.00	0.00	0.00	0.00	0.00
TOTAL	262,424.00	0.00	0.00	0.00	:
GRAND TOTAL					262,424.00

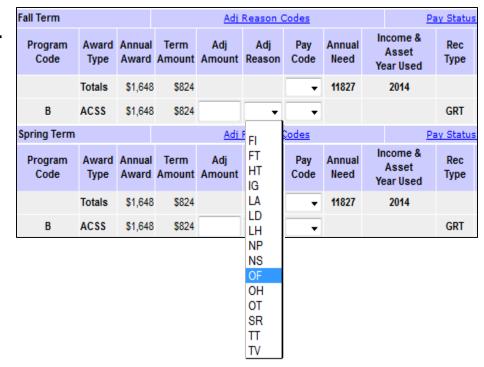
# Common Payment Scenarios



A student has other awards or scholarships that don't allow a Cal Grant payment for the term?

Answer: Use the "O" codes: OF, OT and OH

Comment: The "O" codes can be used to adjust the students payment amount if not eligible for FULL payment due to outside funding.

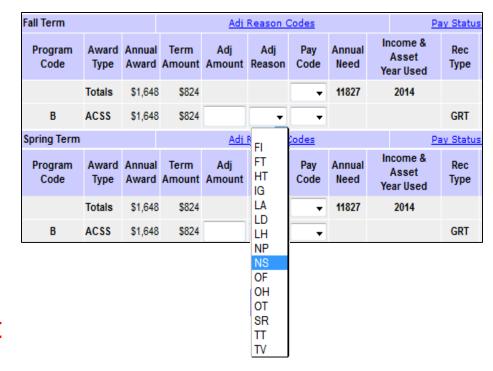




The student had a payment reported for a term but I need to back that payment out?

Answer: You use the "NS" code with a \$0 adjustment amount

Comment: The student did not attend for the reported term or payment was made in error.





I just reported the student's last Cal Grant payment (student is now withdrawn), but I need to make an adjustment to the payment?

# Answer: Call School Support unit to get the award reinstated

Comment: Once reinstated, you can immediately go to the roster and make the necessary adjustment.





I want to remove a nonenrolled student from the roster?

#### **Answer: Use the "NA" Payment Status code**

Comments: This moves the student record to the ineligible section of the roster, but he/she will still be on roster for the rest of the AY or until school change is reported.

To bring them back, use "YA"

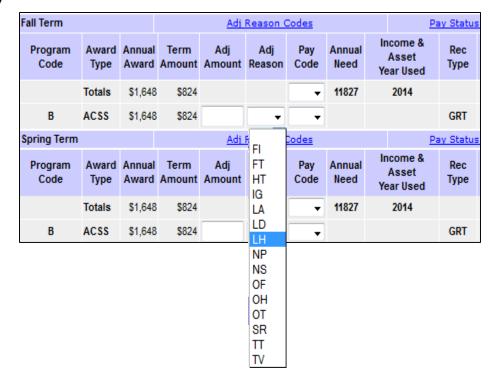
Fall Term			Adj Reason Codes						Pay Status		
Program Code	Award Type	Annual Award		Adj Amount	Adj Reason	Pay Code	Annual Need		come & Asset ar Used	Rec Type	
	Totals	\$1,648	\$824			_	11827		2014		
В	ACSS	\$1,648	\$824		-	PD				GRT	
Spring Term			Adj Reason C NA			Pay State			ay Status		
Program Code	Award Type	Annual Award		Adj Amount	Adj Reason	Pay Code	Annual Need		come & Asset ar Used	Rec Type	
	Totals	\$1,648	\$824			•	11827		2014		
В	ACSS	\$1,648	\$824		_	•				GRT	



A student is enrolled at our school, but is attending less than half time?

#### Answer: Report "LH" and \$0 payment

Comment: The student will receive a notification to inform him/her that they are not eligible for a disbursement and if they wish to receive their disbursement, they must increase enrollment.

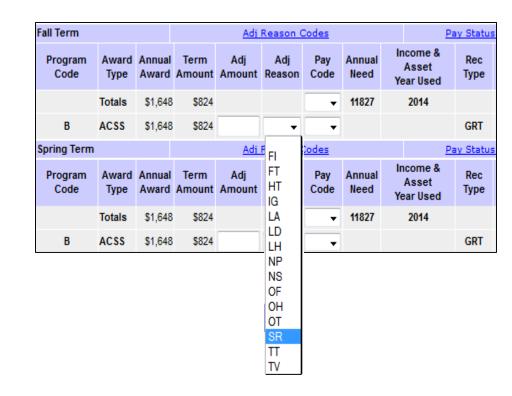




A student graduated before the first disbursement date?

### Answer: Report "SR" and \$0 payment

Comment: The student will receive a withdrawal notification for graduating.

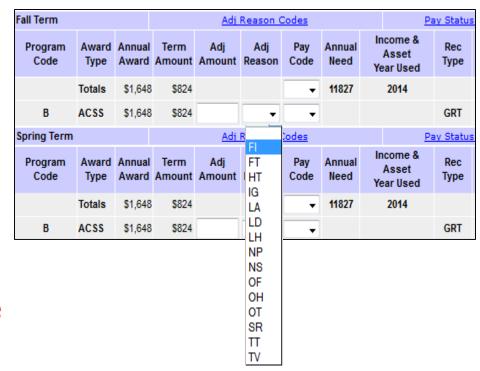




A student selected for verification cannot yet receive their Cal Grant disbursement because they haven't provided their tax transcripts?

#### Answer: Report "FI" and \$0 payment

Comment: The student will receive a notification directing them to the financial aid office to complete necessary documents/documentation.

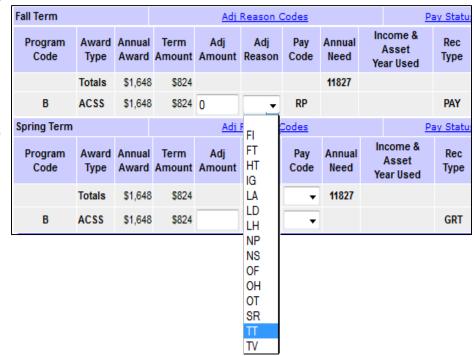




I reported a Full-Time payment for a student, but need adjust to Three-Quarter time instead?

Answer: Replace the FT code with the TT code. The dollar amount should automatically change to the Three-Quarter time amount

Comment: If the amount does not automatically update, you can manually enter the dollar amount in the Adjustment Amount field.



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Another school reported an FI for a student, but the student is attending my campus. I need to report a payment.

**Answer: Contact other school** to remove FI



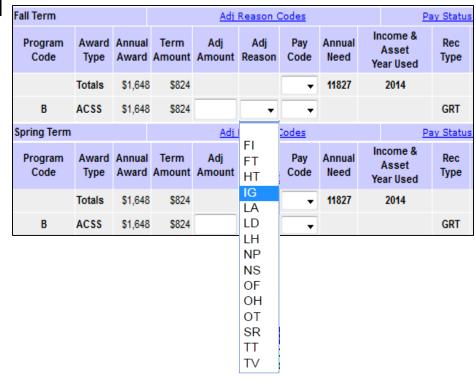
Comment: Call School Support



My student is awarded a Cal Grant C but is not enrolled in a technical/vocational program?

**Answer: Report "IG"** 

Comment: The student's award is withdrawn immediately. IG should only be used for program length ineligibility.



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At census, my student was enrolled full-time and payment was reported in WebGrants. After census, my student's enrollment dropped to three-quarter time. Is a payment adjustment required?

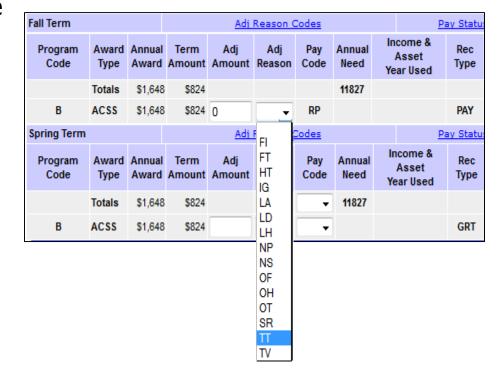
Answer: No payment adjustment is required. The student was paid on or before the census date and therefore they are entitled to the full-time award amount.

Fall Term				<u>Adj</u>	Reason (	Codes		<u>P:</u>	ay Statu:
Program Code	Award Type	Annual Award		Adj Amount	Adj Reason	Pay Code	Annual Need	 come & Asset ar Used	Rec Type
	Totals	\$1,648	\$824				11827		
В	ACSS	\$1,648	\$824	0	_	RP			PAY
Spring Term			Adj Reason Codes Pay Statu					ay Status	
Program Code	Award Type	Annual Award		Adj Amount	Adj Reason	Pay Code	Annual Need	 come & Asset ar Used	Rec Type
	Totals	\$1,648	\$824			-	11827		
В	ACSS	\$1,648	\$824		•	•			GRT



My student was enrolled full-time at the start of the term and I reported a full-time payment in WebGrants. My student subsequently dropped to three quarter time at census. Is a payment adjustment required?

Answer: Yes, a payment adjustment is required to reflect their enrollment status of three quarter time at census.

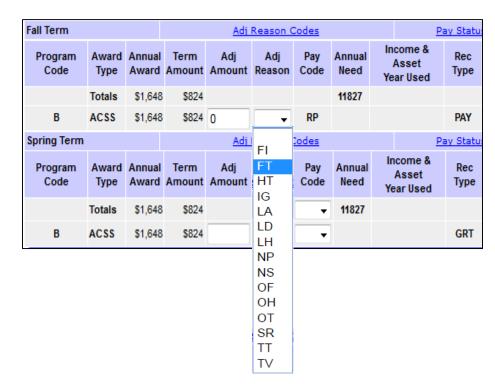




My student was enrolled full-time for the Fall term but did not appear on my roster until the Spring term. Can I still pay the student for the Fall term?

Answer: Yes, the student should be paid according to the number of units they completed during the Fall term.

Comment: This is considered a retroactive payment.

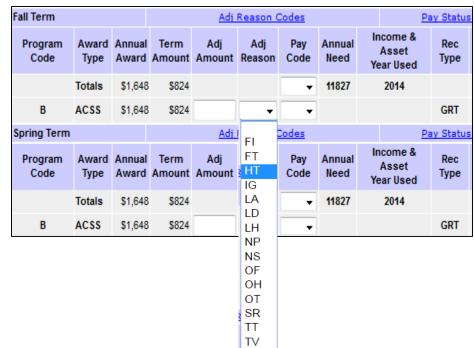




My student was enrolled full-time at census. My student subsequently dropped to half time status and was added to my roster after census. What do I pay the student?

Answer: At the time of disbursement, the student is enrolled at half time status and is only eligible for a half time payment.

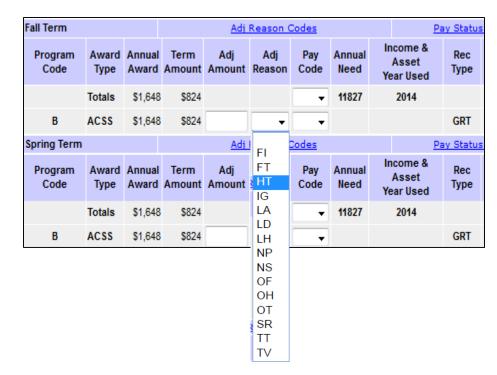
Comment: For any extenuating circumstances after census, payment should be based on the student's status at the time of disbursement.





My student has 16.67% remaining eligibility and is attending half-time for the fall. Should I pay the remaining eligibility or half of the 16.67%?

Answer: You should pay the student the 16.67% remaining eligibility as long as the T/F does not exceed the actual tuition assessment.





#### **Key Points**

- √ Report timely payments
- ✓ Make appropriate adjustments
- ✓ Call School Support for assistance





## Reconciliation



#### What is Reconciliation?

- Verification that all Cal Grant funds have been disbursed to each student in the correct amounts
- Confirmation that all payments have been properly reported to the Commission





#### **Payment Period Reconciliation**

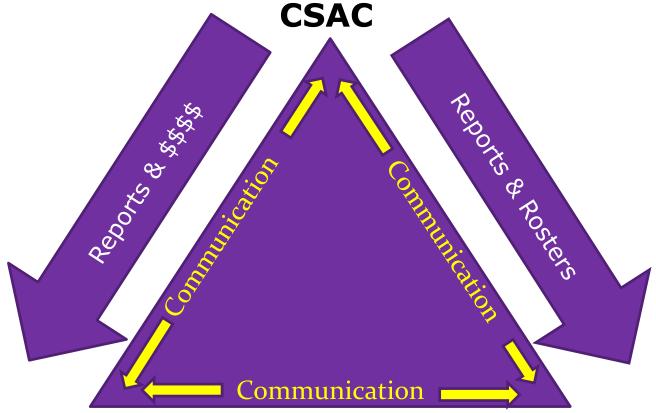
Per the 2017-21 Institutional Participation Agreement:

"Institutions are required to reconcile payments no later than 60 calendar days after the end of the payment period."

"Reconciliation does not preclude adjustments or payments after that date."



What is Reconciliation?



FISCAL (Inst. Business Office)

Financial Aid Office



#### **Reconciliation Timeline**

<u>Month</u>	<u>Description</u>
August 2016- June 2017	Payment Period
July 2017 - September 2017	Correction period
September 14, 2017	Final Reconciliation
Late September 2017	Invoicing for excess funds
October 2017	Beginning of penalty letters



#### 4 Steps to Accurate Reconciliation





#### 4 Steps to Accurate Reconciliation

- 1. Account for funds received from CSAC
- 2. Verify accuracy of disbursement amounts for each student
- 3. Ensure that payment and student statuses are reported to the Commission correctly
- 4. Ensure that any remaining funds are returned to the Commission after Final Reconciliation





#### **Account for Funds Received**

- Check with Business Office
- Check Monthly Payment Activity Report
- If any questions about Electronic Funds Transfer (EFT), contact the Commission





#### **Supplemental Payments**

- Check for reconciled payments or adjustments (RP/RA) on a weekly basis
- Deduct all RP/RA from running Cal Grant balance
- When all Cal Grant funds are exhausted:
  - Supplemental Funds sent automatically via EFT or warrant to institution
  - Supplemental payments appears on the next Monthly Payment Activity Report

# Step 2

Verify Accuracy of Disbursement Amounts for Each Student



## Reconciliation Example

#### **Payments Reported to CSAC**

For month of February 2016

Jim Otto	\$775
Shane Lechler	\$4,416
Rich Gannon	\$775
Tim Brown	\$5,191
Marcus Allen	\$4,416

**Total** 

\$15,573

# **Payments Disbursed to Students**

For month of February 2016

Jim Otto	\$775
Shane Lechler	\$4,416
Rich Gannon	\$775
Tim Brown	\$775
Marcus Allen	\$4,416
Gene Upshaw	\$4,416

Total

\$15,573



## **Reconciliation Example**

#### **Payments Reported to CSAC**

For month of February 2016

\$775
\$4,416
\$775
\$5,191
\$4,416
\$4,416

**Payments Disbursed to Students** 

For month of February 2016

Jim Otto	\$775
Shane Lechler	\$4,416
Rich Gannon	\$775
Tim Brown	\$775
Marcus Allen	\$4,416
Gene Upshaw	\$4,416

\$15,573

Total

\$19,989 Total



## **Reconciliation Example**

#### **Payments Reported to CSAC**

For month of February 2016

Jim Otto	\$775
Shane Lechler	\$4,416
Rich Gannon	\$775
Tim Brown	\$5,191
Marcus Allen	\$4,416
Gene Upshaw	\$4,416

Total \$19,989

# Payments Disbursed to Students

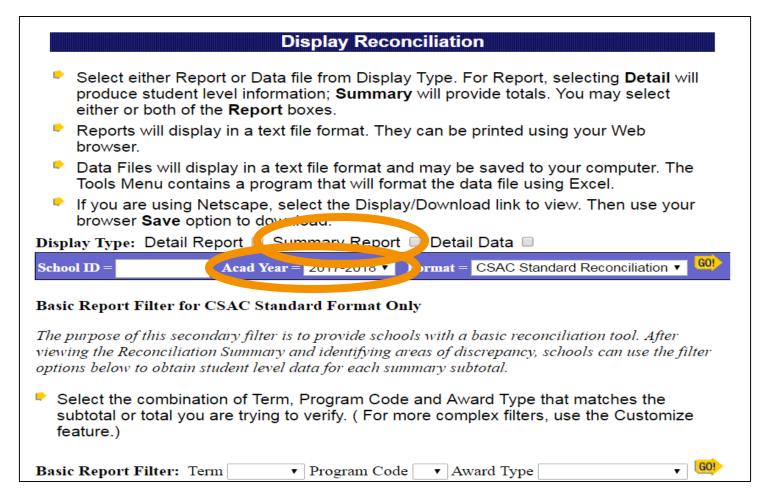
For month of February 2016

\$775
\$4,416
\$775
<b>→</b> \$5,191
\$4,416
\$4,416

Total \$19,989



## **Create a Summary Report**





# Reconciliation Report (Summary)

FILTER CRITERIA : PAY STAT CODE IN ('RA','RP','AA','AP') AND TERM (FL,WN,SP,SU) INFORMATION FOR TERMS NOT SELECTED WILL DISPLAY AS BLANKS					
	FALL	WINTER	SPRING	SUMMER	TOTAL
A T/F	21,562,647.00	21,112,303.00	20,547,056.00		63,222,006.00
B T/F	8,661,966.00	8,226,543.00	7,877,858.00	24,	766,367.00
B ACC	1,124,881.00	1,079,980.00	1,027,295.00	3,	232,156.00
B TOTAL	9,786,847.00	9,306,523.00	8,905,153.00	0.00	27,998,523.00
C T/F	1,728.00	1,728.00	1,728.00		5,184.00
C B/S	384.00	384.00	384.00		1,152.00
C TOTAL	2,112.00	2,112.00	2,112.00	0.00	6,336.00
TOTAL GRAND TOTAL		30,420,938.00	29,454,321.00	0.00	91,226,865.00

California

TOTAL

GRAND TOTAL

FILTER CRITERIA : PAY STAT CODE IN ('RA', 'RP', 'AA', 'AP') AND TERM (FL, WN, SP, SU) INFORMATION FOR TERMS NOT SELECTED WILL DISPLAY AS BLANKS FALL WINTER SPRING SUMMER TOTAL 4,552.00 2,427.00 0.00 6,979.00 A T/F 25,484.00 30,338.00 13,349.00 69,171.00 B T/F 2,134.00 4,844.00 B ACC 4,069.00 11,047.00 29,553.00 35,182.00 80,218.00 B TOTAL 0.00 15,483.00 C T/F 0.00 C B/S 0.00 C TOTAL 0.00 0.00 0.00 0.00 0.00

0.00 37,609.00 15,483.00

Accounting Report 2014-15 Cal Grant Disbursements

34,105.00

Cal Grant A: \$ 6,979

Cal Grant B: \$79,443

Total: \$86,422

Accounting Report 2014-15 Cal Grant B Disbursements

Fall: \$29,553

Spring: \$34,407

Total: \$79,433

Accounting Report 2014-15 Cal Grant B Spring Disbursements

87,197.00

Tuition & Fees: \$30,338

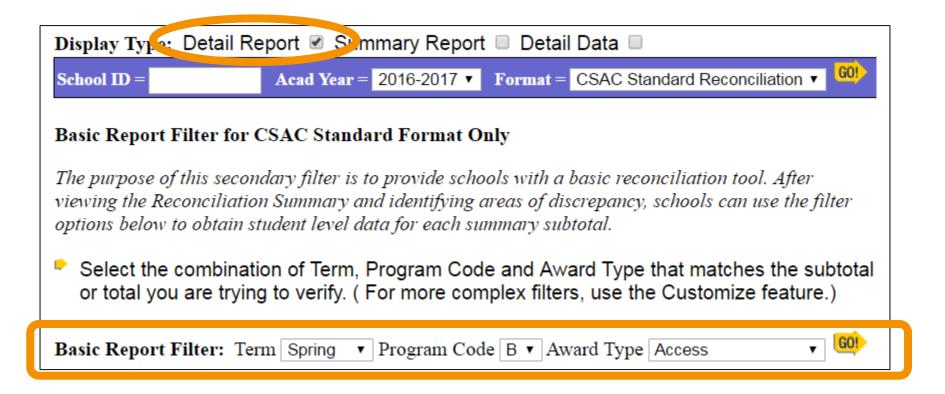
Access: \$ 4,069

Total: \$34,407

Making education beyon



## **Create a Detailed Report**



**Reconciliation Report (Detail)** 

RECONCILIATION REPORT (DETAIL) 00111100 - ALLAN HANCOCK COLLEGE						
SORT CRITERIA :	: PAY STAT CODE SSN ASCENDING THIS REPORT ARE	, T	ERM ASCEN	DING ,		
LAST NAME	FIRST NAME (10 Char)		DISB AMT		CREATE DATE	
РООН	WINNIE T.	HT	388	25.00	032112	033012
			388			
LIGHTYEAR	BUZZ	TT	581	37.50	032212	032312
			581			
MCQUEEN	LIGHTENING	HT	388	25.00	032212	032312
			388			
WHITE	SNOW	TT	581	37.50	032212	032312
			581			
MOUSE	MICKEY		775	50.00	032212	032312
			775			
DUCK	DONALD		775	50.00	032212	032312
			775			
HOOD	ROBIN	HT	388	25.00	032212	032512
			388			
SMITH	JOHN		775	50.00	032112	032712
			775			
ROBIN	CHRISTOPHE	R	775	50.00	032212	032512

Accounting Report 2016-17 Cal Grant B Spring Disbursements		
Pooh, W	\$388	
Lightyear, B	\$581	
McQueen, L	\$388	
White, S	\$581	
Mouse, M	\$775	
Hood, R	\$388	
Smith, J	\$775	
Robin, C	\$775	





Ensure Payment and Student Statuses were Reported Correctly



# Ensure Payment & Statuses are Reported

- Report changes to Commission
  - Adjust payments for attendance status
    - Half Time (HT)
    - □ Three Quarter Time (TT)
- Adjust tuition awards for students who withdraw from the institution
- Watch for limited eligibility situations



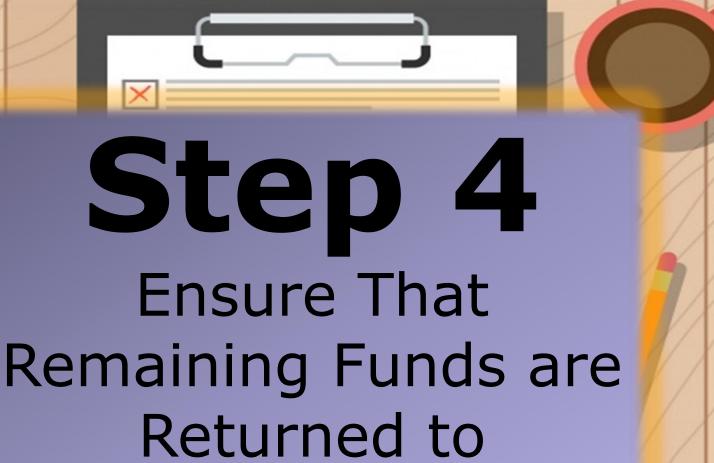


## **Common Reporting Errors**

- Reporting a payment for a student who is not in attendance at your school
- Reporting a transaction or making a school change for an incorrect award year
- Reporting incorrect dollar amount for part time students

## **Common Reporting Errors**

- Using the incorrect adjustment reason code.
  - LA- Leave of Absence
  - ☐ FI- File Incomplete
  - NP- Student not maintaining SAP
  - □ OF, OH, OT- Student's T/F are being paid by outside source
  - □ IG- Ineligible Program



Commission



## **Final Reconciliation**

FINAL

- September following the award year
- All roster payment adjustments and corrections should be done prior to September 14th
- Excess funds must be returned to the Commission
  - May not be applied to any other student
  - May not be carried over to next award year
- Invoices sent to institutions in late September and are due within 30 days
- Any dispute regarding invoice will not be reviewed until invoice is paid in full



## Returning funds for a Closed Academic Year

- Submitted via check made out to the California Student Aid Commission
- Include a letter of explanation that contains the following information:
  - Student Name
  - CSAC ID Number
  - Term for which funds are bring returned
  - Amount
  - Contact information



### **Best Practices**

#### Do's

- ✓ Make adjustments in WebGrants
- √ Check reports (i.e. MPA, Accept/Reject)
- ✓ Send check upon receipt of invoice at close of academic year
- ✓ Attach proper documentation with refunds
- √ Train new staff

#### Don'ts

- × DON'T send refund checks during open academic year
- × DON'T forget to reconcile timely
- × DON'T pay all students at FT at the beginning of the term

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## California Student Aid Commission







## **Audit Objective**

- To ensure program compliance by postsecondary institutions participating in the Commission's Cal Grant Programs.
- To evaluate and report on the institution's administration of Commission programs.

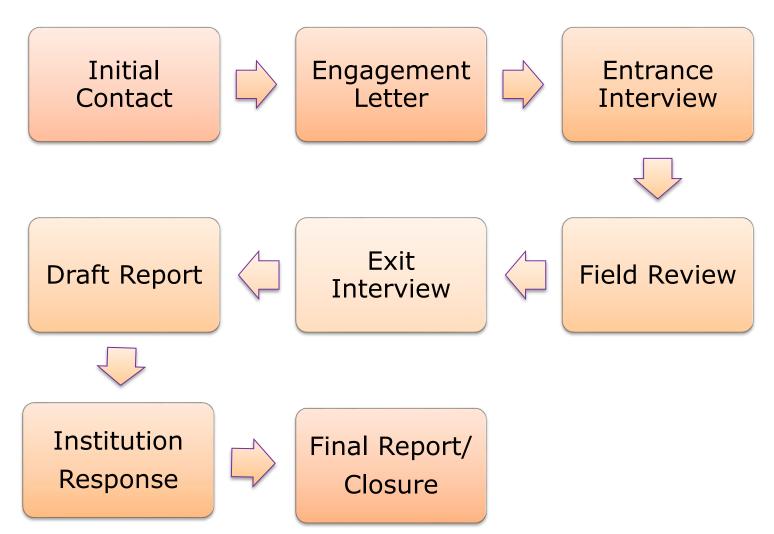
### **Audit Criteria**

Issues that arise during the audit will be resolved by reference to:

- California Education Code
- California Code of Regulations
- Institutional Participation Agreement
- Cal Grant Manual/Handbook
- Commission Operations Memos and Special Alerts
- Higher Education Act of 1965, as amended
- 34 CFR: Compilation of Student Financial Assistance Regulations
- Financial Aid Handbook
- School Policies, Procedures and Catalogs
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## **The Review Process**



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### **Areas of Review**

- General Eligibility
- Applicant Eligibility
- Fund Disbursement and Refunds
- Fiscal Responsibility



## **General Eligibility**

- School's Policies and Procedures
- Cal Grant Institutional Participation Agreement
- Fiscal Operations Report and Application to Participate (FISAP)
- Independent Auditor's Report
- Educational Programs
- Information Security and Confidentiality
   Agreement



## **Applicant Eligibility**

- Citizenship Requirements
- U.S. Selective Service Requirements
- Not in Default
- California Residency
- Enrolled in Eligible Program
- Does not Have Bachelor's or Professional Degree
- Education Level (EL)
- Income/Asset Does not Exceed Ceilings
- Demonstrates Need for the Award (Over-awards)
- Meeting Satisfactory Academic Progress
- Valid Institutional Student Information Record (ISIR)



# Fund Disbursements and Refunds

- Enrollment Status Number of Units
- Disbursement Policy & Dates
- Refund Policy
- Cal Grant Tuition Awards May Not Exceed Actual Tuition Charges
- Authorization Cal Grant B Access and Cal Grant C Book & Supply Awards



## **Fiscal Responsibility**

- Cal Grant Reconciliation (student by student)
- Accounting Documents Ledgers (Receipt of Cal Grant Funds and Disbursements to Students)
- Reconciliation Discrepancies (excess funds, unreported payment, undisbursed funds)
- Cal Grant Funds Maintained in an Interest Bearing Account
- Return of Interest Earned on Cal Grant Funds



## **Audit Findings and Reporting**

- Exit Conference–Summary of Finding and Observation Results
- Management Representation Letter
- Draft Report
- Institutional Audit Response to Draft Report
- Final Report



## **Corrective Measures**

- Policy or procedural changes to ensure appropriate administration as it relates to the finding
- Return of ineligible funds as a result of an audit finding
- Portfolio review, if the error ratio exceeds 10%
- Complete training as it relates to the finding (repeat finding)
- Placement of the school in the Commission's At-Risk Reimbursement Program
- Withhold or stop term advances
- Terminate the institution's Agreement

## **Top 10 Most Common Findings**

- 1. Cal Grant Reconciliation
- 2. Education Grade Level Verified Incorrectly
- No Written Policies & Procedures
- 4. SAP Not in Compliance with Title IV
- 5. Noncompliance with Information Security and Confidentiality Agreement
- Ineligible Student/Program
- 7. Income/Assets Exceed Ceiling
- 8. Incorrect Payment Amounts Due To Enrollment Status
- 9. Cal Grant Tuition Disbursement Exceeds Tuition Charges
- 10. Conflicting Information Not Resolved or Not Documented

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# Ineligible Program For Cal Grant Type

**Observation:** A review of 17 Cal Grant A recipient files revealed 7 cases in which the institution disbursed Cal Grant A funds to students who were not enrolled in an eligible Cal Grant A program.

**Requirement:** Each type of Cal Grant (A, B or C) has specific program lengths and types of degrees, certificates or diploma a student must obtain. The school must obtain the student's degree objective at the time of enrollment.

**Required Action:** Return the ineligible funds, have the student withdrawn from the Cal Grant program and submit written procedures and quality controls measures that will be put into place to ensure the Cal Grant recipient is enrolled in an eligible program of study that clearly declares their educational objective at the start of enrollment and/or award year.

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## **Ineligible Program Example**

Carol enrolled in the Medical Assistant program which is 1-year in program length. At the conclusion of her program she will receive a certificate.

She was awarded a Cal Grant A in the amount of \$9,708 and the school credited the funds towards her account. Because Carol was not enrolled in an eligible Cal Grant A program, the ineligible amount of \$9,708 must be returned.





# Income Ceiling Levels Exceeded

**Observation:** A review of student files revealed two cases in which the student's income exceeded the Commission's income ceiling levels for the 2015-2016 award year.

**Requirement:** The family income for a dependent/independent student is the parent's/student's total income (TI) as calculated by the Federal Processor. TI is the Adjusted Gross Income plus Untaxed Income minus Taxable Income Offsets.

**Required Action:** Return the ineligible funds, have the student withdrawn from the Cal Grant Program and submit policies and procedures that will be implemented to ensure that Cal Grant recipients meet all program eligibility requirements prior to the disbursement of Cal Grant funds.

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## **Income Ceiling Example**

To determine income ceiling, the CSAC uses the Total Income (TI) as calculated by the Central Processing System (CPS).

TI = AGI + Untaxed Income - Taxable Income Offsets

CSAC INCOME CEILINGS		
Family Size	Income	
5	\$51,300	
4	\$45,800	
3	\$41,200	

John was verified as a new Cal Grant B recipient based on an initial TI of \$43,000 with a family size of 5 as reported on the FAFSA. After verification, the TI remained the same but the family size decreased to 3. John would not be eligible because his income is above the ceiling.



### **Cal Grant Checklist**

#### <u>Information to Verify</u>

- 1. Program of Study
- 2. Program Length
- 3. Eligible CG Program
- 4. Education Level
- 5. Start Date
- 6. SAP
- 7. E2 Status
- 8. Citizenship
- 9. CA Resident
- 10. Dependency Status
- 11. Edit Comments

#### Source Document

- 1. Transcripts, Enrollment Agreement
- 2. Catalog, Transcripts, Enrollment
- 3. School Catalog
- 4. Transcripts
- 5. Transcripts, Enrollment Agreement
- 6. Transcripts, SAP Letters, SAP Policy
- 7. Transcripts (CC, HS, & BDGI)
- 8. ISIR, Naturalization Certificate, Affidavit, etc.
- ISIR, HS Transcripts, Utility Bills, Affidavit, etc
- 10. ISIR, Taxes, Verification Documents
- 11. ISIR, Verification Docs, Citizenship Docs, etc.

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## **Cal Grant Checklist**

#### <u>Information to Verify</u>

- 12. Degree
- 13. Parent Income
- 14. Student Income
- 15. Family Size
- 16. Cost of Attendance
- 17. EFC
- 18. EFA
- 19. Disbursed Amount
- 20. Disbursed Date
- 21. Units Attempted
- 22. Units Completed
- 23. Authorized Signature

#### Source Document

- 12. ISIR, Transcripts, Diplomas
- 13. ISIR, Taxes, W-2, Verification Docs
- 14. ISIR, Taxes, W-2, Verification Docs
- 15. ISIR, Taxes, Verification Docs
- 16. Budget, Award Letter, Need Analysis
- 17 ISIR, Award Letter, Need Analysis
- 18. Award Letter, Account Ledger, etc.
- 19. Account Ledger, Negotiated Checks
- 20. Account Ledger, Negotiated Checks
- 21. Transcripts, Add/Drop Screens
- 22. Transcripts, Add/Drop Screens
- 23. Negotiated Checks, Authorization

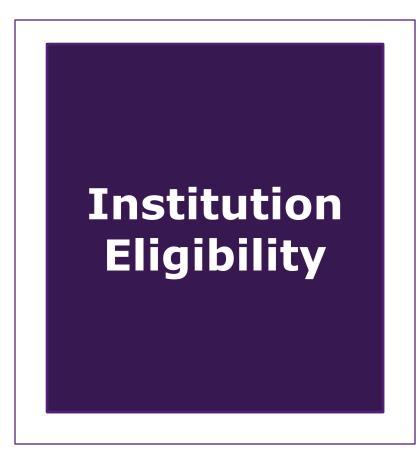


## Keys to a Successful Review

- Document, Document, Document!
- Reconcile monthly
- Keep files organized
- Provide a clear audit trail
- Perform self-audits on files
- Ask questions throughout the review process
- Attend Trainings and Webinars
- Consult with Colleagues



## California Student Aid Commission







## **Participation Requirements**

- California Education Code § 69432.7(/)
- 3 types of colleges/universities
  - California private or independent postsecondary educational institution
  - Nonprofit institution headquartered and operating in California
  - California public postsecondary educational institution





## **Participation Requirements**

#### Title IV Eligible School

- Federal student loan borrowers rate 40% or above
  - Three Year Cohort Default Rate less than 15.5%
  - Two Year Graduation Rate greater than 30%

Values certified by CSAC's Research Department and are acquired from U.S. Department of Education (USED)





## **Participation Requirements**

- California private or independent postsecondary education institutions
  - Participating in Pell +2 federal student aid programs
    - Federal Work Study Program (FWS)
    - Federal Stafford Loan Program
    - Federal Supplemental Educational Opportunity Grant Program (FSEOG)
- Demonstrate administrative capacity to administer the funds



## **Application Process**

- For new schools, complete the application process:
  - Cal Grant Institutional Participation Agreement
  - School Information Survey
  - Program Review Survey
  - College Cost Estimate
  - Current Catalog
  - Proof of Title IV participation (if applicable)
  - Audited financial statements
  - Grant disbursement/refund policy



#### **Renewal Process**

- For renewal schools:
  - Complete the renewal IPA
  - Update contact information
  - Proof of interest bearing account
  - Update policies (if applicable)
  - Confirm current WebGrants users
  - Proof of Title IV allocation (if applicable)
  - Proof of Title IV disbursement (if applicable)



#### Status of the 2017-21 IPA

- Commission approved an 2017-21 IPA
- Duration: July 1, 2017-June 30, 2021
- All schools currently in program are due to renew by June 30, 2017



## Change to 2017-21 IPA

Confirmation of an interest bearing account

"The Institution must confirm that the account(s) used in which Cal Grant funds are held is interest bearing when establishing, updating, or during the Agreement renewal process. Confirmation of an interest bearing account is a letter from the banking institution on the bank's letterhead indicating such or a copy of the bank statement."

Institutional Participation Agreement Article III, D(1)(d)



# Interest Accrual on Cal Grant Funds

- Beware of "sweeping" funds into general ledger account
  - ANY interest accrued on undisbursed Cal Grant funds must be returned to CSAC
- Check for pennies in account balance
- Due March 1<sup>st</sup> of each year
  - Interest calculated per each calendar year



## Change to 2017-21 IPA

 Disbursement options for Cal Grant B and Cal Grant C

"Cal Grant B and Cal Grant C recipients may elect to receive the full disbursement of their 'Access' or 'Books and Supplies' awards to use towards educational expenses or have it applied to any outstanding balances on the student's account. By choosing the first option, Cal Grant B and Cal Grant C recipients are responsible to resolve account balances with their institution. Please see your financial aid office for more information."

Institutional Participation Agreement Article IV, C(2)(d)



## **Consortium Agreements**

- A contractual agreement
- Specifies which institution will have financial aid responsibility
- Allows eligibility based on total units
- Authorized under federal regulations contained in 34 CFR Section 600.9
- For more information refer to the federal Student Financial Aid Handbook



## Study Outside of California

- If a formal agreement exists, students may be paid Cal Grant benefits to attend colleges outside of California.
- Home campus must make financial aid eligibility determination
- Students should not assume eligibility
- Budgets not automatically changed



## **Distance Learning**

- Cal Grant program participants may receive benefits through distance learning programs if all of the following are true:
  - The campus providing the education is located in California.
  - The student is a California resident.
  - All other Cal Grant eligibility requirements are met.



## **Change in School Status**

- Contact the Commission within 10 days with the occurrence of any of the following:
  - Change of school ownership
  - School closure
  - Addition/loss of additional locations in California
  - Cessation of participation in federal programs or 10% rule
  - Loss of accreditation
  - Changes in school address or personnel

## California Student Aid Commission

Grant
Delivery
System
Modernization
(GDSM)





## 5 Things You Should Know

- Department of Technology developed a Project Approval Lifecycle (PAL) for all Statewide Project Assessments
- 2. GDSM Must Meet the Stage/Gate Model Requirements (which is part of PAL) in order to approve a contract to start the new GDSM Solution.



## 5 Things You Should Know

- 3. GDSM will make WebGrants4Students website and CSAC Applications Compatible with multiple internet browsers, apps, and mobile devices.
- 4. CSAC hopes to integrate all CSAC Programs into one Application Process and System.
- 5. Project Launch Date is Targeted for Fall of 2020



## **Project Stakeholders**

- Students/Parents
- High Schools
- Institutions/Universities
- CSAC
- US Department of Education
- California Department of Education
- Military Department National Guard
- State Controller's Office

Stage 1

**Business Analysis** 

Identify Problem/ Opportunity

Establish Business Case/Need

Ensure Strategic Alignment

Assess Organizational Readiness Stage 2

Alternatives Analysis

Assess Existing Business Processes

> Market Research

Develop Mid-level Solution Requirements

Identify Solution Alternatives

Recommend Solution

Procurement and Staffing Strategy

**Project Timeline** 

Stage 3
Analysis

Develop Solution Requirements

Develop Request for Proposal (RFP) > Stage 4
Solution Analysis

RFP Solicitation

Select Vendor

Vendor Contract Management

Assess Project Readiness

Baseline Project

DOF/Legislature APPROVAL

Completed 6/2016

Execution 4/2017

Planning 11/2017

Planning 1/2018

Department of Technology Oversight and State Entity Collaboration

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## **Project Objectives**

- 1. Allow all external stakeholders to submit required information electronically via interface for all financial aid programs
- Increase online service, information and make more accessible through the use of mobile technology and devices
- Provide transparency, accessibility and openness with our data through online and mobile solutions



## **Project Objectives**

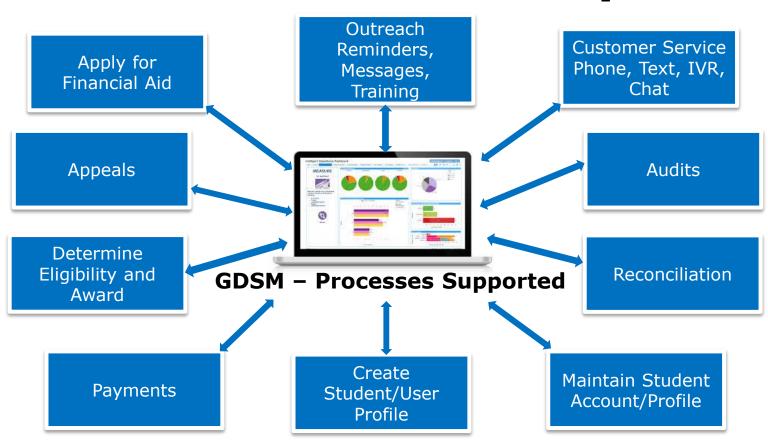
- Protect sensitive and confidential data through implementation of robust security and privacy programs
- 5. Enhance the value of state information through tools to increase the ease of collaboration and data analysis

#### **Current vs. Future**

Carrent vs. ratare			
Area	Current	Future	
Process	Manual / Paper	<ul><li>✓ Fully Automated</li><li>✓ Fast Turn Around</li><li>✓ Paperless</li></ul>	<ul><li>✓ Workflow (with status bar)</li><li>✓ Business Processing Status</li><li>✓ Checklists for work flow</li></ul>
Data	Limited Data Security Risk	<ul> <li>✓ Reliable</li> <li>✓ Evidence Based Decision Making</li> <li>✓ Traceable Transactions</li> <li>✓ History Logging</li> </ul>	<ul><li>✓ Role Based Security</li><li>✓ Data Warehouse</li><li>✓ Intelligent Tools</li><li>✓ Data Marts</li></ul>
Technology    Code   Company   Code   Code	Obsolete, Disparate Systems	Latest Technology:  ✓ Fully Integrated  ✓ Business Rules Engine (BRE)  ✓ Business Process  Management (BPM)  ✓ Customer Relationship  Management (CRM)  ✓ Document Management  System (DMS)	<ul> <li>✓ Case Management System (CMS)</li> <li>✓ Enterprise Resource Planning (ERP)</li> <li>✓ Integrated Customer Service Phone System</li> <li>✓ Integrated Voice Response System (IVR)</li> <li>✓ Configuration and Tailoring instead of Programming Logic</li> </ul>
People	Blurred Lines of Responsibility Obsolete Skills	<ul> <li>✓ Clear and Distinct User Roles</li> <li>✓ Responsibilities</li> <li>✓ Modern Competencies</li> <li>✓ 21<sup>st</sup> Century Skill Sets</li> </ul>	<ul><li>✓ Outreach</li><li>✓ Training</li><li>✓ Self Service</li><li>✓ Anytime, Anywhere</li></ul>



## **Process and Scope**



**New Business Processes – 11 Core Processes** 

#### **Future Institution Access**

Submit GPAs & Eligibility Information

Issue Payments to Students





Obtain Access – Setup Profile and Users



Determine Eligibility and Validate Payments Obtain
Payment
Rosters for
Students



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## Approach for GDSM

Effective grant management must take a comprehensive approach across the lifecycle ensuring strategic alignment to maximize accessibility of opportunities and efficient execution (**NOT Technology Project**)

Strategy & Policy

Strategy Planning

**Policy Planning** 

**Program Planning** 

Communication & Stakeholders

Performance Management

Continuous Improvement **Process & Operations** 

Governance

Processes & Operations



People

Skills, Organization, Training

Skill & People Development

Organization

Training

People Management

Workforce Planning

Technology

Platform or Software as a Service (PAAS) / (SAAS)

Commercial off-the-Shelf (COTS) / Modified off-the-Shelf (MOTS)

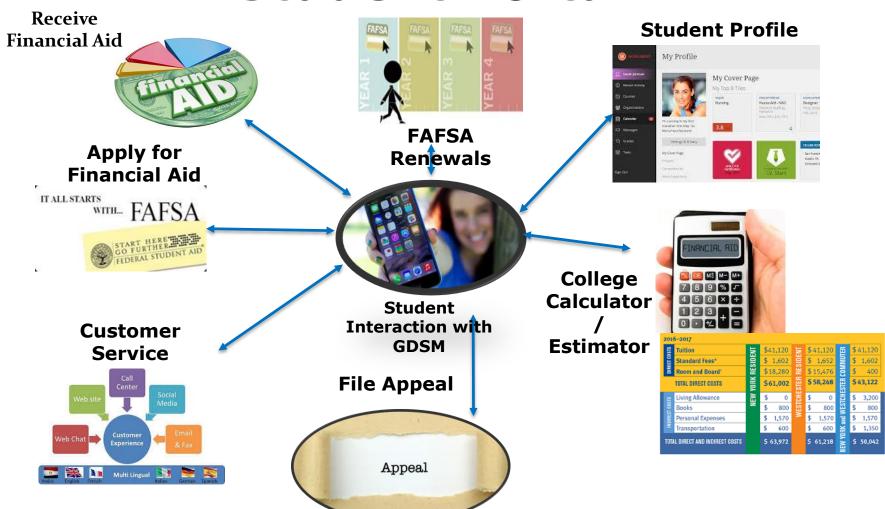
Integrated Data, Data Warehouse / Business Intelligence (BI)

Dashboards, Workflow, Business Rules Engine, Call Center Integration

Business Process Modeling (BPM), Document Management



#### **Student Portal**



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## **Project Champions**

CSAC
Champions:
Lupita Alcala
Catalina Mistler
Tae Kang
Tabitha Frost
Santiago
Morales
Nai Saeteurn
Justin Watkins
Lisa Wright
Dianna Ximenez
Adrian Felix
Francesca

Hensen

**Cash for** 

College and

Cal-SOAP

**Champions:** 

CSU
Champions:
Dean Kulju
Chip Pierce
Rose
Pasanelli
Doneen
Dawirs

UC Champions:
Patrick
Register
Chris Carter

CCC Champions:
Bryan Dickason
Jana Cox
Marnie Shively
Dennis
Schroeder
Patricia Larkin

National Guard: Katrina Beck Clarita Cortez

Private
College
Schools:
Lynn Fox
David Allen
Paul Dieken

K - 12
Champions
Christina
Espinoza
Gilbert Viveros

Additional Stakeholders Supported

Students and their Parents

**Private High Schools** 

State Agencies CDE, DOF, CDT, LAO, FTB, CDSS

Federal Department of Education

**Research Groups** 

Gina Browne &
Steve Caldwell

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## California Student Aid Commission



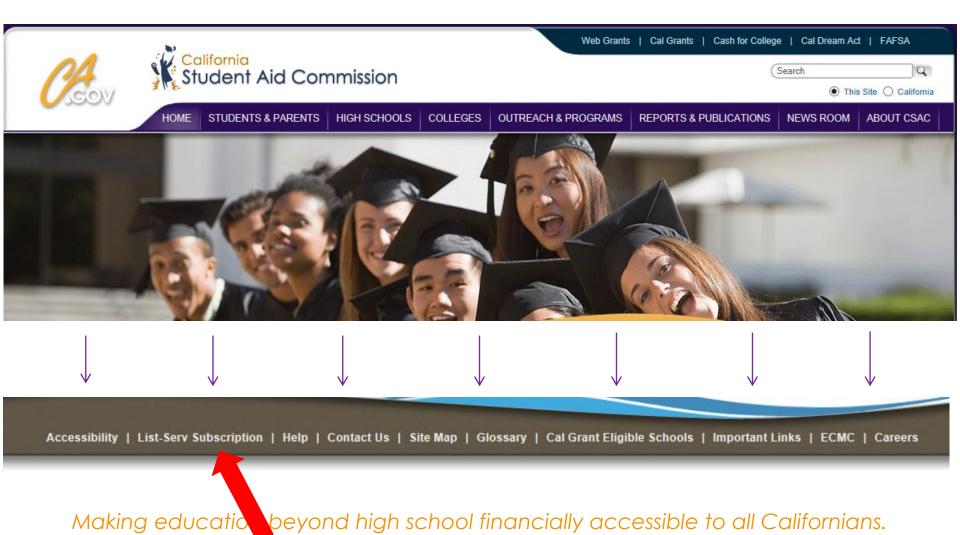


#### www.csac.ca.gov





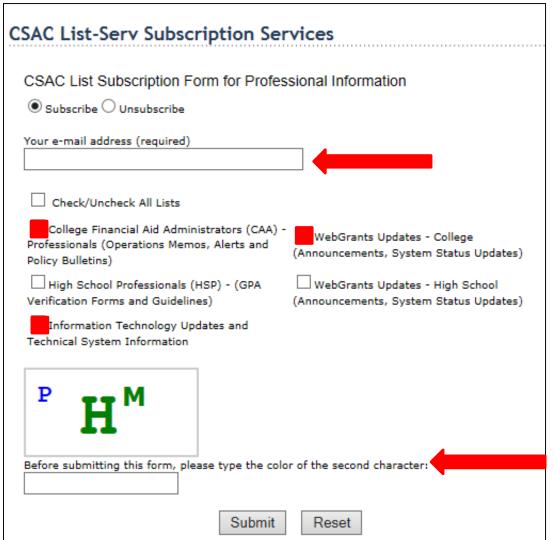
## **List-Serv subscription**



## **List-Serv subscription**

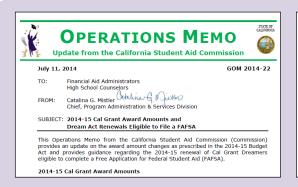
Click here to manage your CSAC LIST subscriptions:

- Subscribe To Professional Information
- Unsubscribe From Professional Information





#### **Commission Notifications**







Grant Operations Memo Grant Special Alerts Live Commission Meetings

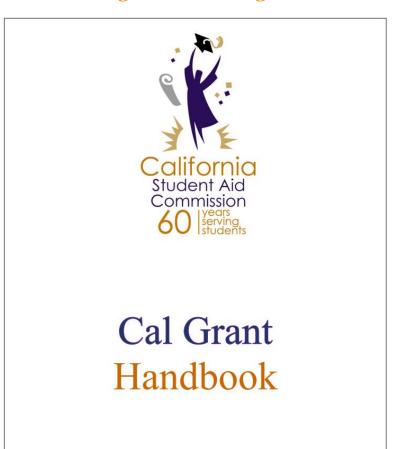
Watch important Commission Meetings at www.csac.ca.gov

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#### **Cal Grant Handbook**

http://www.csac.ca.gov/CGM/calgrant\_handbook.pdf



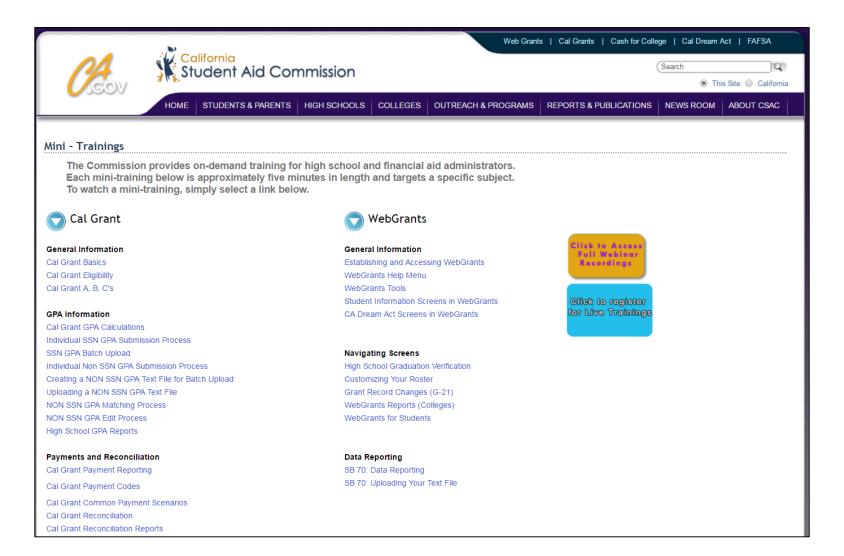
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### **WebGrants**

#### Tools encounter a file format error while exporting HTML sel 2007" to your computer. \*See \*Note: Systems that have upgraded **Help Center** in Excel format with an extension (x under "Description" for saving the **General Information** Each of these tools involves down Adjustment Reason Codes resident on the user's computer Accept/Reject Reason Codes For best results, right click on the **Changing Your Password** A Users Guide containing further Help with your Account Tools **Publications** Operation Memos and Alerts Roster Data File Compare --**User Guides** Accept Reject Screen (Updated April 12, 2007) Excel Grant Roster Templa ▶ <u>Data Transfer for Colleges</u> (Revised October 27, 2011) ► <u>Data Transfer for High Schools</u> (Revised October 27, 2011) Excel Grant Roster Templ Enrollment Data Submission (Revised July 7, 2004) Getting Started for Colleges (Revised April 15, 2004) Getting Started for High Schools (Revised November 13, 2003) ► High School Graduation Confirmation for High Schools (Revised May 14, 2014)



#### **On Demand Modules**

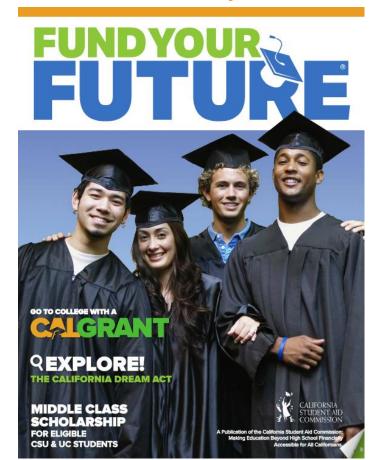




#### **Commission Communications**

Fund Your Future Magazine

http://www.fundyourfuture.org





#### **Social Media**



Like us on Facebook at: Facebook.com/CSAC.StudentAidCommission



Follow us on Twitter:

@castudentaid #CalGrants



Follow us on Instagram: castudentaid



#### **Institutional Support**

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